# MARIBEL SORIANO DULO

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## **OBJECTIVE:**

To offer my whole service and skills for any position that commensurate to my qualifications. I look forward to work in a company that will give me the opportunities and which can give the trust and invest in my potentials.

## **WORKING EXPERIENCE:**

Company	Position	<b>Inclusive Dates</b>
Emirates India International Exchange ( Dubai, UAE)	Head Cashier / CSO	Feb 14, 2009 – Mar 28,2024
Trade Center ( Dubai, UAE) George V Hospitality	Sales Executive / Cashier	Jan 26, 2006 – Jun 01, 2008
City Oil Philippines Oil and Gas Company	Accounts Receivables	Apr 25, 2000 – Oct 26, 2005

## Job Description: Emirates India International Exchange

- Process Inward and Outward remittances both Individual and Corporate customers.
- Buying and Selling of Foreign currencies adhering AML regulation laid by the Central Bank of UAE.
- WPS Processing and salary disbursement. Send and receive inward/outward payments and cheques
- Provides good customer service to all customer by providing what service they need to satisfy them.
- Handling complaints, clarification and amending transactions requested by customers.
- Cross selling of company's products and services
- Verification of documents in compliance with AML POLICY
- Proper filling of documents.
- Bringing new customer and maintain excellent relationship with existing clients.

## Job Description: Trade Center Dubai UAE

- Introducing its products and services to customers
- Deals with people who are eligible to avail the product and services offered.
- Selling of Company's product
- Selling with honesty and integrity by profiling the customers to the right product that can surely benefit them.
- Ensure good communication to clients who availed the product and help them to use it to its best.
- Maintain excellent relationship with customers.
- Manage cash flow and prepare daily reports .

### Job Description: City Oil Philippines

- Actively collected daily deposits and securely deposited them in the bank.
- Responsible in analyzing amount of fund a branch should have in a daily basis.
- Responsible in withdrawing/Cash out of the entire Area Fund in the Bank.
- Manage Cash Flow of the Company
- Ensure that all Cash in and Cash out Transactions are balance at the end of the day.
- Serve as the front liner of the branch and entertain clients with excellent customer service.
- Answering inquiries of customers
- Prepare reports such as daily, weekly and monthly reports.
- Prepares monthly reimbursement and cash advance liquidation.
- Responsible on branch fund, both cash on drawer and cash on vault.

### **EDUCATIONAL BACKGROUND:**

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Name and Place of	School	Degree	<b>Inclusive Dates</b>	
IETI COLLEGE ALABANG CAMPUS	CSBM Comp	outer System Business Manag	ement 1996-2000	
Sto. Tomas National Hi ISABELA PHILIPPI	0	Secondary	1992-1996	
Sto Tomas Elementary ISABELA PHILIPPI		Primary	1986-1992	

## SKILLS:

Cashiering/Money Handling Foreign Currency Trading Customer Service Oriented Excellent Communication Skills (Verbal and Written) Selling Skills Computer Literate (Microsoft Word, Excel, PowerPoint)

### **Training:**

#### **Anti-Money Laundering**

Emirates India International Exchange Room 1110, Green Tower Deira, Dubai UAE

**FERG (AML training)** Mankhool, Dubai UAE

**Direct Sales Training** Oud Metha Building

### **PERSONAL DATA:**

Date of Birth	:	September 17, 1979
Religion	:	Christian
Languages Spoken/Written	:	English, Tagalog, Ilocano, Ibanag, Bisaya

## **CHARACTER REFERENCES: Upon Request**

*I hereby certify that the above information's are true and correct in the best of my Knowledge and beliefs.* 

**Applicant's Signature**