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-  Khalifa City, Abu Dhabi
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Education

Bachelor of Commerce
Alexandria University
2008 - 2012

Accountant Diploma QAD
EAAC Training Centre
2015 - 2016

Expertise

Management Skills

Sales Expert

Cash register Operation

Experience with Databases

Language

English

Arabic

SHERIF ADEL

Customer Service

Profile

Detail-oriented retail professional with excellent supervisory skills and ability to effectively prioritize assignments. Proficient in overseeing retail store operations and achieving sales goals. Looking to obtain position meets my skills. Bringing 8 year's progressive experience in High volume retail environment to ensure retail operations procedures are adhered to for stock, payment management, and loss prevention

Work Experience

2017
-
2024

Orange Egypt

Retail Store Manager

- Rewarding superior performance.
- Trained team members in successful strategies to meet operational and sales targets.
- Managed inventory control, cash control and store opening and closing procedures.

2014
-
2017

Orange Egypt

Customer Service Agent

- Recommended products to customers, thoroughly explaining details.
- Offered advice and assistance to customers, paying attention to special needs or wants. Maintained up-to-date knowledge of product and service changes.

2011
-
2013

Smart For Marketing Solutions

Team Supervisor

- Monitored daily cash discrepancies, inventory shrinkage and drive-off.
- Scheduled employees for Daily shifts,taking into account customer traffic and employee strengths.

2010
-
2011

Smart For Marketing Solutions

Usher

- Identified issues, analyzed information and provided solutions to problems.
- Received and processed stock into inventory management system.

References

Amira Hany

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Mohamed El sayed

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