

MAZEN ALAA ELDIEN



EXPERIENCE

Contracting company

2023-2024

Accountant (1 year Experience in Expenses).

Etisalat UAE (nonvoice chat)

2month

MILITARY SERVICE

2022-2023

Accounting and Inventory: (A 1 Year Experience in Cost Accounting).

TRIPLE VISION

2019-2020

Worked as Tele-Sales Representative at Triple Vision Company (American Account).

LANGUAGE

- Arabic: (Native)
- English: (Fluent)

EDUCATION

- EGYPTIAN CHINESE UNIVERSITY
- Bachelors Of Commerce: Accounting Major, 2022.
- Graduated From Faculty of Economic & International Trade at Egyptian Chinese University with Grade Good In 2022 Major (Accounting).
- From 2019-2022.
- Member of Trade Union.

OBJECTIVE

- Personable and dedicated.
- Customer service representative with extensive experience in Tele-sales industry.
- Solid team player with upbeat.
- Positive attitude and proven skills in Establishing Rapport with clients.
- Motivated and maintain customer satisfaction and contribute to company success.
- Articulate, Enthusiastic and result-oriented with demonstrated passion for building relationships, cultivating partnerships and growing businesses.

SKILLS & ABILITIES

- Customer needs analysis
- Invoice processing
- Problem-solving
- Active- listening
- Excellent communication skills
- Computer skills

WADHWANI FOUNDATION
Wadhvani Entrepreneurship Foundation
Course.