

# ABDUL FATHA RASHED

- DUBAI
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#### **SUMMARY**

Results-driven Customer Relations with 10 years of experience building strong business relationships and identifying sales opportunities. A self-starter with excellent interpersonal and communication skills, & management teams, meeting with potential business partners and maintaining existing client relationships and monitoring market trends to come up with new business ventures.

#### **EXPERIENCE**

### SENIOR BUSINESS DEVELOPMENT EXECUTIVE **M M MARKET MATTERS Role and Responsibility**

Feb 2019 - JAN 2024

- Interacting with a new client and showcasing the company's strongest feature Understanding their demands and providing remedies for any challenges connect to the brand.
- Managing monthly sales lifecycle from prospecting to implementation.
- Ensuring excellent customer service through regular follow up.
- Conduct research to identify new markets and customer needs and sbuild long-term relationships with new and existing customers

# SENIOR CUSTOMER CARE EXECUTIVE **IDEA CELLULAR LTD.**

Jan 2013- Dec 2018

- **Role and Responsibility** 
  - Meeting with the company's concern manager, demonstrating them broadband connections and the finest calling plans for employees
  - Make leads through Tele calling and cold calls.
  - Plans to make stall at shopping mall, Supermarkets and some Exhibition on vocational days.
  - Completing Monthly and Yearly targets on time

#### **SKILLS**

- Ability to Work in a Team
- Customer Relation

- Computer Software Installation
- Good Communication

## **EDUCATION**

OSMANIA UNIVERSITY, HYDERABAD, INDIA, **Bachelor of Science: COMPUTER SCIENCE** 

DATAR VOCATIONAL Jr COLLAGE, HYDERABAD, INDIA, **BOARD OF INTERMEDIATE, TELANGANA: COMPUTER SCIENCE** 

St. MAAZ HIGH SCHOOL, HYDERABAD, INDIA, SSC

**PERSONAL INFORMATION**  • NATIONALITY : INDIAN

• VISA STATUS : VISIT VISA TILL 15/05/2024 • PASSPORT NO : W5025896

**DECLARATION** 

I hereby declare that the above information about me is true for your knowledge.

**ABDUL FATHA RASHED**