



Aftab Ali Shaikh

📍 Dubai, Dubai, Pakistani

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🎂 02-06-1997

Professional Summary

Dynamic hospitality professional focused on delivering the highest standards customer service. Thinks critically with can-do attitude for successful restaurant operations.

Work History

12.2023 - Current

Beach Bar Waiter

Movenpick Resort Al Marjan Island - Ras Al Khaimah , UAE

- Working in ULA fine dining beach bar restaurant with Greece and mix Mediterranean cuisine providing excellent service all time Working in busy period,brunch and lady's day and nights and wedding events well trained in busy Operations.

03.2022 - 12.2023

Club Rotana Waiter

Al Bandar and Arjaan Rotana - Dubai, UAE

- Welcoming guests explaining concepts of Club Rotana lounge,assisting guest to seat,presenting menu of baverages, taking and repeating orders for drinks,assisting guests on buffet counter,communicating with kitchen chefs for special dietary or allergens requirements,handling Vip guests, logging daily sale and cost records, handling daily and end of month inventory,collecting guest preferences and record in system handling and solving guest complaints, bit farewell on day of departure.

09.2021 - 03.2022

Customer Service Officer

USA Pavillion Expo 2020 - Dubai, UAE

- Worked at Expo 2020 official stores,TVG retail kiosk and at Rocket diners restaurant.
- Worked as a cashier at Rocket Diner restaurants,customer service assistance at USA pavilion, and was part of retail team at Kiosk.and Expo 2020 Official Stores.
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10.2018 - 08.2021

Waiter All day dine in

Beach Rotana Hotel Abu Dhabi - Abu Dhabi, UAE

01.2017 - 10.2018

Room Attendant

Amwaj Rotana JBR beach - Dubai, UAE

Education

04.2016

Certificate of Higher Education, Art, Pilot High School - Larkana City, Pakistan

Skills

- Team player
- Effective sales techniques
- Efficient payment processing
- Point of Sale system operation
- Handling Direct, Visa, Master, City ledger, Cup, American Express and Room posting sales
- Cocktails making
- Mocktails making
- Food and Drinks serving
- Strong Communication
- Microsoft excels basic formulas, making staff schedule, inventory daily and monthly.
- Time management
- Basic Alcohol knowledge

Languages

English : Reading , Writing , Speaking
Hindi : Speaking
Urdu : Native