

# MUHAMMAD ABDULLAH

world Trade Center, Dubai UAE 0568783192 aslamabdullah070@gmail.com

# **OBJECTIVE**

Hi there! This is Abdullah Aslam i love to be a part of progressive organization which i can contribute my knowledge and skills.

#### **SKILLS**

- Ms Office: Making Report, Sheet Etc.
- Customer Service: Conflict resolution, Problem solver, Phone etiquette and team worker.
- Communication: Excellent Written and verbal Communication in Both English, Arabic and urdu.
- Basic Computer Literacy: Cash register use, inventory software system and point of sale system (POS).
- others: Data entry,lead generation,online research and emails management.
- Calling: Answering phone calls taking deliveries, Resolving the conflict, customer inquiries and providing the right information about product in english, urdu and arabic languages.

### **LANGUAGE**

• English /Urdu /hindi/Arabic and Siraiki

# **EXPERIENCE**

# 2022 - Present Sahel Nom Express Business bay branch

Cashier/Customer service: Manage transactions with customer using the point of sale system,taking cash,credit and debit system

# March 2022 - Sep Sahel nom express, Dubai Mall branch

2022

Cashier/Customer service: Taking order from customer Handling the cash and transaction making report end of the day,cross sell or upsell products resolve customer complaints and concerns.

# 2021 - 2022 Standard Secondary School

Physics And Chemistry Teacher: Creating lesson plans and teach them according to it, overseeing the laboratory activities , preparing and delivering the lecture sessions.

# 2018 - 2019 Life Care dental clinic

Receptionist/Cashier: Greet patients and customer, receiving and sorting mail, scheduling appointments, Making receipt and Patient file Making sales and report end of the day.

### 2019 - 2020 Al nasir Clinic:

Receptionist/Cashier: Greet patients, Making patient file, handling the cash making transactions and end of the day.

#### **EDUCATION**

2021-2022 College of boys Bufferzone

Intermediate in Pre-engineering

Percentage: 52%

2012-2021 CPLC public School

Matriculation in Computer science

Percentage: 84% 'A+'

# PERSONAL INFORMATION

#### **Nationality**

Pakistani

### Religion

Islam

### **Marital Status**

Single

# **ACHEIVEMENT/AWARDS**

### **Best Calligraphy Writing**

Represented In School and college

### **Project/Speech: (2012/2016)**

Preparing the project and maintaining the speech about green house effect and global warming made me the winner among 200+ schools in year 2012 and 2016

### **HOBBY**

### **Photography**

When I free i love to photography, Capturing the different shots at different spot and edit in a heautiful way.

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