

Ahmed Hashim

Compliance and Regulatory Affairs Specialist



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Profile Summary

Seasoned Compliance Specialist With 15 years of experience in the field, I have had the privilege of working across diverse sectors and honing my expertise in implementing effective risk management strategies to reduce company risk and foster a culture of compliance excellence. Moreover, my history speaks for itself when it comes to successfully navigating the complex regulatory landscape.

I have been able to drive positive outcomes and ensure that regulatory adherence is not just a box-ticking exercise but a fundamental part of the company's DNA. I have been able to make a tangible impact on the organizations I have worked with and help them navigate the challenges of compliance in an ever-changing environment.

In conclusion, my journey as a seasoned compliance specialist has been defined by a relentless pursuit of excellence and a commitment to upholding the highest standards of compliance.

I look forward to continuing this journey and contributing to the success of future organizations in need of compliance guidance.

Experience

Data Privacy Officer

Vodafone- Cairo, Egypt

Dec/2021-Nov/2023

- Managing data throughout its life cycle, adhering to retention policies, and secure disposal practices.
- Formalizing vendors' privacy related documents based on their risk assessment.
- Leading Projects' Assessment Committee, which manages the approval of any project, process, product, system, assuring that all the privacy and security requirements are embedded in the project from the design phase.
- Finding and Investigating areas of risk and critical privacy gaps in relation to data privacy and agreeing remedial actions.
- Engaging the SPOCs progress meeting for support, feedback and concerns if exit
- Supporting Privacy by Design and Assurance activities across a range of data processing activities, including conducting privacy impact assessments of wide-ranging scope and purpose.

Senior Compliance Officer

RAK BANK - Dubai, U.A.E.

Jun/2015-Sep/2020

- Create and keep a robust Compliance Framework to detect and evaluate AML risks within the organization, constructing accurate records of monitoring activities. Prepare necessary documentation and respond to inquiries from authorities.
- Played a key role in development and launch of new Sanction Monitoring and Profile Screening, providing research and development of training requirements and securing approval for implementation.
- Investigate the results of analysis to decide if a STR/SAR should be filed. Recommend to senior management those cases where filing a STR/SAR is called for, ensuring that filing of reports are following policy and procedure.
- Develop and enhance AML policies and procedures that align with regulatory requirements. Communicate it to relevant stakeholders, Acting as a contact point for guidance on any-related matters or clarifications. Conducting AML training sessions to enhance awareness and to ensure AML policies are understood and followed.
- Conduct thorough due diligence and profile risk assessment during onboarding; while Monitoring transactions, accounts and any anomalies or unusual patterns; Reporting any suspicious behavior.
- Conduct periodic testing and reviews to name the gaps and to assess the effectiveness of AML processes, investigating any potential red flags, implementing control measures.
- Prepare to present regular reports to senior management and the compliance team. Highlight areas of concern, and potential risks.
- Aid during regulatory examinations and audits related to AML.

Senior Analyst Authorization & Fraud Controls

RAK BANK- Dubai, U.A.E. May/2012-May/2015

- Oversee all tasks, functions and capabilities required for improvement of portfolio quality (e.g., fraud, delinquencies, remit returns, behavioral patterns); develop immediate and medium-term mitigation plans.
- Identified and proposed solutions for areas of improvement based on detailed daily reports and analysis.
- Monitored and verified suspicious transactions using an alert observing system. Monitoring all cards related to access funds issue and verify the origin and the ultimate destination.
- Investigated daily variances uncovered within the auto derived reports by Bulk Data system. Analyzing statics bulk -data on daily basis to uncover any irregularities within the usual pattern.
- Running monthly evaluation of bank controls and conducting report to the management with the detailed results and recommendations of any changes required within the parameters or card details security walls.
- Collaborated with team members to discuss fraud trends and brainstorm methods to combat this type of crime.
- Prepare the fraud case file and share it with concerned parties CID/Banks Fraud Forum/Internal units.
- Worked closely with the Dispute Team to maintain optimum levels of communication to effectively reduce the loss.

Fraud Monitoring Analyst

EmiratesNBD Dubai, U.A.E.

Dec/2008 - Mar/2012

- Monitoring real-time card transactions, analyzing the activity pattern, and deciding the next step of action.
- Blocking the cards for any confirmed fraud and advising the holder on the dispute process.
- Conducting all remedies for recovery of the loss by contacting merchants, Websites, or IARS/GARS lines.
- Co-coordinating with the acquiring merchant for any details of footage of the fraudster.
- Analyzing daily statics bulk data for the entire day before transactions to uncover any irregularities within the usual pattern.
- Verifying any sound suspicious activity with card holders to reduce any money loss as possible as it possible.
- Produced a variety of written communications, reports, and documents to ensure a smooth operation.
- Monitoring the daily global trends and new possible compromising points and update the same in the daily circular.

Phone-Banking Representative

EmiratesNBD Dubai, U.A.E.

May/2007 - Nov/2008

- Managing all incoming calls related to bank products.
- Resolved customer complaints and addressed emergency requests and needs.
- Counted, verified, and managed bank deposits and armored car transactions.
- Completed transactions for customers and utilized the opportunities to acquire products and services.

Additional Experience:

Project Manager

Streams for Tech. Services. Cairo, Egypt

Apr/2021-Nov/2021

- Manages the execution and delivery of digitization and paperless projects, ensuring they align with organizational objectives.
- Oversees the transition to digital processes, including staff training and fostering a culture of digital innovation.
- Monitors digital solution performance, ensures data security, and maintains compliance with relevant regulations.

Back-end Services

Link-Dot-Net, Orascom Group. Cairo, Egypt

2005-2007

Front Office

City Center Carrefour, Alexandria, Egypt

2003-2004

Education

Bachelor of Commerce

Tanta University, Egypt

Jun/ 2004

Certified AML Specialist (ACAMS)

Association of Certified AML Specialists

May/2016

Skills

Investigation & Enhance Due Diligence Skillful.	Restructuring Procedures and Policies framework.
Thorough Data Analyst/Skilled in Detecting Red Flags.	Strategic Planning /Precautions Measures Approach
Meticulous, systematic with Critical mindset.	Market Research/Data Mining/ Information Extract.
Efficient Knowledge of Info. Technology and software.	Dedicated/Initiative-taking/Eager to learn & success