

# Muhammad Arslan

Sharjah (UAE)

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# **WORK EXPERIENCE**

Catkin Engineering as Account Executive (Oct-19 to May-22)

Monitoring and checking all financial transactions of the business unit.

Updating and maintaining procedural documentation.

Management/Financial reports on Monthly basis.

Invoice processing and filing.

Controlling credit and chasing debt.

Ensuring payments, amounts and records are correct.

**Iqbal Boys Hostel** as **Manager** (Feb-19 to Oct-19)

Managing the reservation system to ensure maximum occupancy and maximum revenue

Recruit and train the new members of the guest service team Front desk and back office management

### FLA at lulu International Exchange (Oct-22 to Continue)

Working as a front line associate at Lulu International Exchange, I have the opportunity to engage with a diverse range of customers, including business professionals, white-collar workers, and labourers. It's an exciting and dynamic role that requires me to adapt to different behaviours and provide excellent customer service. I enjoy the challenge of understanding and meeting the unique needs of each individual, ensuring a positive experience for everyone.

# **EDUCATION**

BBA from COMSATS University ISLAMABAD

2015-2019

COMMERCE from Federal Board (Private)

MATRICULATION from M.F.E.C Mangwal 2010-2012

## **PROFILE**

### **Objective**

Seeking a challenging career in a progressive organization where there is opportunity to enhance my knowledge and skills, leading to growth within organization. Strongly believe that I should be able to give more than what I take.

#### **SKILLS**

Skilled in Microsoft Word, Microsoft
Excel and PowerPoint
Proficient in cash management
Analytical thinker and problem
solver
Adaptability
High level of accuracy
Front desk experience
Negotiation

#### **Interests**

Cricket Travelling Snooker

#### Additional

UAE driving license (light vehicle)
Pakistan driving license (LV & motorbike)

### Language

Urdu English