

# ARUNKUMAR K A

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## PERSONAL INFORMATION

- Nationality: India
- Date of Birth: 04/06/1994
- Marital Status: Single
- Passport No: X7251461

## EXPERIENCE

### Customer Service Officer

Emirates India International Exchange

2023 - 2024 United Arab Emirates

#### Company Description

- Assisting customers at the counter and processing global transactions.
- Handling foreign currency exchange services.
- Managing WPS salary uploading.
- Promoting allied transactions and services.
- Verifying documents in compliance with AML policy.

### Relationship Officer

IDFC First Bharat

2022 - 2023 Kerala, India

#### Company Description

- Selling business and personal loans.
- Building strong customer relationships.
- Ensuring timely repayments from customers.
- Achieving sales targets.
- Processing disbursements for personal and business loans.

### Loan Officer

Bharat Financial Inclusion Ltd

2021 - 2022 Kerala, India

#### Company Description

- Retail loan sales.
- Opening current accounts.
- Setting up recurring deposits.
- Managing customer relationships.
- Handling internal operations.
- Ensuring timely repayments from customers.

### Marketing Executive

Sthayika Chit Fund India Pvt Ltd,

2016 - 2021 Kerala, India

#### Company Description

- Developing the company's business by enrolling new members.
- Assisting customers with completing joining formalities.
- Receiving and processing daily chit transactions.

## DECLARATION

I hereby declare that the above-mentioned facts are true and correct to the best of my knowledge. I humbly request an opportunity to work in your esteemed organization.

ARUNKUMAR KA

## EDUCATION

### BSc Physics,

St. Xavier's College, Vaikom

2012 - 2015

### Biology Science

Govt DVHS S Vechoor

2010 - 2012

### High School

St. Michael's HSS

2000 - 2010

## SKILLS

Microsoft Office (Excel, Word)

Email Management

Data entry

## LANGUAGES

English

Proficient ●●●●●

Hindi

Advanced ●●●●●

Malayalam

Native ●●●●●

## REFERENCES

Emirates India International Exchange

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IDFC First Bharat

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