



KISHORE KUMAR

BRANCH MANAGER

CONTACT

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- ✉ Kishorekumar.padath@gmail.com
- 📍 Al Quasis, Dubai, UAE
- Valid UAE Driving License

EDUCATION AND TRAININGS

- Bachelors In commerce from Mumbai University
- Financial Action Task Force by Central Bank of UAE
- AML training conducted by FERG and Money Gram

SKILLS

- Remittances and Currency Dealer
- Customer Relationship
- Regulatory and MIS Reports
- Staff training

PROFILE

Extensive background in Banking & Finance Industry specific to Financial Exchange Houses as Branch Manager and Forex dealer in UAE for more than 12 years comprising experience in Branch Operations & Compliance, Customer Relations Management, Customer Grievance handling and AML procedures.

WORK EXPERIENCE

MUTHOOT EXCHANGE 2012 to Present

Branch Manager & Forex Dealer

- Assist branch operations which include Currency dealing, Telex Transfer and other Remittances
- Establish relationship with FFMC for bulk purchase and sale of foreign currencies
- Match demand and supply of foreign exchange to maintain the required foreign exchange.
- Trained staff to support professional growth.
- Resolved customer escalations.
- Implemented marketing strategies to generate revenue.
- Responsible for reviewing and establishing correspondent relationships of banks and exchange houses including overseas relationships.
- Took care to verify transactions and maintain security protocols, protecting institution from avoidable losses.
- Observed correct procedures regarding financial and customer information to prevent breaches and data misuse.
- Maintained compliance with internal controls and UAE banking regulations.
- Responded to compliance-related queries, keeping up to date with changes to regulations.
- Investigated suspicious, irregular or non-regulatory compliant activities.

LANGUAGES

- English
- Hindi
- Marathi
- Malayalam
- Tamil

PERSONAL
DETAILS

- Nationality-Indian
- DOB-04-04-1988
- Marital status-Married

Transguard Emirates Group June 2011 to Dec2011

Teller - Emirates NBD Bank

- Processed cash deposits and withdrawals for customers.
- Record all transactions promptly, accurately and in compliance with bank procedures
- Counted and packaged currency and coins.
- Organized and stocked teller areas to maintain readiness for daily customer flows.
- Trained new tellers in institutional processes and procedures, mentoring through learning period and answering questions.
- Balanced daily cash deposits and vault inventory with 100% accuracy rate.
- Reconciled cash drawers and daily transaction records to support accuracy.
- Completed accurate, high-volume money counts via both manual and machine-driven approaches.

DECLARATION

I hereby declare that the above-furnished details are true to the best of my knowledge.

Place-

Date-