



MD. NAEEM HOSSAIN

TRANSACTION SERVICE OFFICER

Nakheel, Naif, Deira, Dubai, United Arab Emirates
+971547850518
naemhossain97@gmail.com

ABOUT ME

Dedicated and motivated graduate with a Bachelor of science degree in Physics from Jagannath University. A quick learner with strong analytical and problem-solving skills, seeking an opportunity to contribute to a dynamic team and develop a solid foundation in finance and banking.

LINKS

LinkedIn:
<https://www.linkedin.com/in/naemhossain97>

LANGUAGES

BENGALI

ENGLISH

HINDI

URDU

REFERENCE

PROF. DR. NURE ALAM ABDULLAH
Jagannath University
T: 01300978166
E: abdullah@phy.jnu.ac.bd

MD ANISUR RAHMAN KHAN
Branch Manager,
IFIC Bank PLC, Dhaka
T: +8801712966301
E: anisur@ificbankbd.com

WORK EXPERIENCE

IFIC BANK PLC
Dhaka
Feb 2023 - May 2024

Transaction Service Officer

- Execute various financial transactions including deposits, withdrawals, transfers, remittances and bill payments accurately and efficiently.
- Provide exceptional customer service by addressing inquiries, resolving issues and guiding customers through banking processes.
- Ensure compliance with regulatory requirements and internal policies to uphold the integrity and security of banking operations.
- Collaborate with team members to achieve departmental targets and enhance overall operational efficiency.
- Contribute to the development and implementation of strategies to improve customer satisfaction and retention.
- My position as TSO requires to cater every banking service required by a customer from a single point instead of setting up service specific desks.

EDUCATION

JAGANNATH UNIVERSITY
Dhaka
2021

Bachelor of Science

Department of Physics
Result Publishing Year: 2023
CGPA: 3.44 out of 4

- Graduated with a solid foundation in theoretical and experimental physics, acquiring comprehensive knowledge of fundamental principles.
- Engaged in rigorous coursework that fostered critical thinking, problem-solving and analytical skills essential for pursuing a career in various fields including finance and banking.
- Participated in laboratory experiments, projects and research activities that enhanced practical understanding and application of theoretical concepts.

SKILLS

CUSTOMER RELATIONSHIP MANAGEMENT

CASH HANDLING

FINANCIAL ANALYSIS

TIME MANAGEMENT

TEAMWORK

MICROSOFT OFFICE SUITE

COMMUNICATIONS

CRITICAL THINKING

LEADERSHIP

ANALYTICAL ABILITY