



DENNES FLORES CRISTAL

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ADDRESS

Dubai, UAE

PERSONAL INFORMATION

Date of Birth : 08 Aug 1978

Gender : Male

Nationality : Filipino

Civil Status : Married

Language : English, Tagalog

Visa Status : Tourist Visa

EDUCATION

College Graduate

SKILLS

- Leadership
- Communication
- Customer-service
- Organization
- Problem-solving
- Attention-to-detail
- Coaching
- Accountability
- Adaptability
- Teamwork
- Training
- Conflict-resolution
- Multi-tasking

CAREER OBJECTIVE

To become a part of a prestigious and world class company that promotes service excellence to customers and where I can utilize my knowledge and skills, and obtain personal growth and career advancement.

WORKING EXPERIENCE

KC Marketing, Philippines **Collector Supervisor/Cashier** **April 2022 – April 2024**

- Establishing a positive work environment for all employees
- Assisting customers with purchasing items
- Preparing reports for every cash register
- Assisting other cashiers when necessary
- Resolving issues with point-of-sale (pos) systems
- Ensuring clean workspaces
- Being the point of contact for customer service employees
- Interacting with customers and determining their needs
- Performing price checks

KC Marketing, Philippines **Loan Officer** **2019 - 2022**

- Evaluate credit worthiness by processing loan applications and documentation within specified limits
- Interview applicants to determine financial eligibility and feasibility of granting loans
- Determine all applicable ratios and metrics and set up debt payment plans
- Communicate with clients either to request or to provide information
- Justify decisions (approvals/rejections) and report on them
- Complete loan contracts and counsel clients on policies and restrictions
- Update job knowledge on types of loans and other financial services
- Maintain and update account records

KC Marketing, Philippines **CI Collector** **2015 – 2019**

KC Marketing, Philippines **Parts man/Purchaser** **2011 - 2015**