





# MALARKODI GANESHAN

## Customer support

### Contact Me

-  971582929071
-  malarkodi9933@gmail.com

### Other Info

#### Skills

Communication  
MS office  
Attention to details  
Time Management  
Problem Solving

#### Awards

Got "Best Presenter" Award in  
"International conference on  
Analysis and Applied Mathematics"  
in 2021.

#### Languages

English  
Hindi  
Tamil

#### Others

Nationality - Indian  
DoB - 03/01/2000  
Marital Status - Married  
Visa status - Visit



### About Me

An energetic and dedicated sales associate seeking a position where I can contribute to maximizing profitability, ensuring customer satisfaction and increasing sales revenue.



### Experience

2022 - 2023

#### Sutherland Global Service (Chennai) | Customer Support

Handle call from customer or clients from different countries like US, UK and provide information on product, offers or service and answer them with the solution to their queries. Giving detailed explanation on services and products.

2020 - 2022

#### Reliance Digital (Chennai) | Cashier

Assist customers in the in-store check-out process, ringing up sales, bagging items, requesting price checks, honoring coupons, collecting payment, and giving appropriate change. Provides a positive customer experience with friendly and courteous service. Counts cash at the beginning and end of the shift.



### Education

2017 - 2020

#### Dr. NGP Arts And Science College | B.Sc Mathematics

2016 - 2017

#### Govt. Model Sr. Sec. School(Port Blair) | High School