

Hazem Selim

IT Security & Junior Cybersecurity Analyst

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EDUCATION

Bachelor of Linguistics & Translation

Badr University in Cairo

2018 – 2022 | Cairo, Egypt

PROFESSIONAL EXPERIENCE

IT Support Technician

Connect LLC

2020 – 2022 | Ismailia, Egypt

- Technical Support: Provide technical assistance and support to end-users, including troubleshooting hardware, software, and network issues.
- Hardware Maintenance: Install, configure, and maintain computer hardware components

SKILLS

Technical Skills

- Qualys, EDR/PDR
- Hardware Maintenance and Software Troubleshooting
- Operating Systems (Windows, Linux, macOS)
- MITRE ATT&CK Framework
- Microsoft Office Suite
- Data Analysis
- Vulnerability Scanner Tools
- Networking
- DDoS Attack and Defense
- Firewall Management

Soft Skills

- Communication: Excellent written and verbal communication skills, including presentations.
- Teamwork: Proven ability to collaborate effectively in a team environment
- Problem-Solving: Adept at identifying and resolving technical issues

LANGUAGES

English • Arabic • German

PROFILE

Diligent and proactive IT support with a passion for ensuring the security and integrity of digital assets. Equipped with hands-on experience in IT support and a foundational understanding of cybersecurity principles. Adept at troubleshooting hardware and software issues, delivering prompt resolutions and putting preventative measures in place to protect systems from online attacks. Have the analytical capacity to identify weaknesses and suggest workable fixes. eager to use technical know-how and passion for cybersecurity to effectively contribute to securing digital environments and organizational assets.

CERTIFICATES

- Introduction to Cybersecurity - Cisco [🔗](#)
- Networking Basics - Cisco [🔗](#)
- Computer Hardware Basics - Cisco [🔗](#)
- Operating Systems Basics - Cisco [🔗](#)
- Introduction to OSINT - Blue Team Security [🔗](#)
- Introduction to Network Analysis - Blue Team Security [🔗](#)
- Vuln Management Detection & Response - Qualys [🔗](#)
- Introduction to Cybersecurity learning path - Tryhackme [🔗](#)
- Pre Security Learning Path - Tryhackme [🔗](#)
- Technical Support Fundamentals - Google
- Computer Network Fundamentals - Information Technology Institute [🔗](#)