



RAHUL RADHAKRISHNAN

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Objective

To utilize my expertise and dedication to improving operational efficiency and productivity within the company, ultimately leading to increased profitability and growth. I aim to collaborate with colleagues and leverage innovative solutions to streamline processes, identify areas for improvement, and implement strategies that drive sustained productivity gains. Through my strong work ethic and problem-solving skills, I am committed to contributing to the company's success and enhancing its overall productivity.

Experience

- Lulu Hypermarket LLC, UAE** Feb 2022 - Mar 2024
Customer service supervisor
As a customer service supervisor at Lulu Hypermarket, my responsibilities include managing and leading a team of customer service representatives to ensure exceptional service delivery, resolving escalated customer issues and disputes, training team members on customer service best practices, monitoring customer satisfaction levels and implementing improvement initiatives, collaborating with other departments to address customer concerns, analyzing feedback surveys for continuous improvement, handling administrative tasks related to customer service, and staying updated on industry trends to enhance service quality.
- Mech engineers corporation, INDIA** Jan 2014 - Aug 2017
Sales manager
As a Sales Manager at Mech Engineers Corporation, my duties include developing and implementing strategic sales plans to achieve company targets and objectives, managing and overseeing the sales team to ensure they meet their sales goals, identifying new business opportunities and potential customers, building and maintaining strong relationships with existing clients, and providing exceptional customer service to enhance customer satisfaction and retention. I am also responsible for tracking and analyzing sales performance data, preparing sales reports, and collaborating with other departments to optimize sales strategies and processes.

Education

- Mahatma Gandhi University (MGU)** 2017
Co-operation in Bachelor of commerce
B
- Polytechnic College** 2018
Dilpoma
A

Skills

- Strong communication skills
- Customer service orientation
- Attention to detail
- Time management and organizational skills
- Ability to work under pressure
- Problem solving abilities
- Teamwork and collaboration

Reference

- **Ratish shankar**
Lulu Hypermarket LLC
General Manager
ratishs@ae.lulumea.com | +971502900184
- **Muhammed Sadiq**
Lulu Hypermarket LLC
Manager
smkt2410@ae.lulumea.com | +971566897944

Language

- Malayalam
- English
- Arabic
- Tamil
- Hindi

Hobbies

- Outside of my professional pursuits, I enjoy reading books to expand my knowledge, traveling to experience new cultures and broaden my horizons, and practicing photography as a creative outlet.

Declaration

- I hereby declare that all the information provided in this Curriculum Vitae is true, accurate, and complete to the best of my knowledge. I understand that any false or misleading information may result in the rejection of my application or termination of employment if discovered at a later stage.