



LINKS

Linkedin:
<http://www.linkedin.com/in/ansad-ali-7ab43928/>

DRIVING LICENSE

Driving license category
Valid UAE driving license

LANGUAGES

- ENGLISH
- HINDI
- MALAYALAM

ANSAD ALI

IT MANAGER | FINTECH | WPS



Al Barsha, Dubai, UAE



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ABOUT ME

Expertise in Information Technology management having rich and extensive experience in various areas of the IT sector. Working in both National and international environments, Involved in various cloud implementation projects and setting up onpremise data-centers. Post implementation service support, coordination with multinational software, hardware vendors and international system Integrator.

WORK EXPERIENCE

FINTEUR

Dubai, UAE
Apr 2020 - May 2024

IT Manager

- Key role in implementation of wages protection system in coordination with Ministry Of Labour & UAE Central Bank.
- Key role in system design and implementation of core application and customer online portal.
- Desin, implement and managing the Microsoft Azure cloud platfrom, end to end configuration of in house datatcenter.
- Responsible For The Technical Implementation On UAT and Productionservers
- Streamline and bring process efficiencies to operations
- Resposible for application server and desktop Virtualizations, Database, DR, Backup and recovery, business continuity, Firewalls, Routing and Switching
- Application Processing, Service Desk , Settlement Automation & Processing
- Oversee the systems development, enhancement and the Integration of new systems with existing systems.
- Work with team to develop strategies and plans to enhance client services, improve user effectiveness and foster innovation.
- Work with team to help clients and partners on scoping and implementation of new features and systems
- Identify gaps in current systems, processes, policies, products and strategies and take actions.
- Manage financial aspects of the IT Division, Including purchasing, budgeting, and budget Review.
- Negotiate with vendor, outsourcer and work on consultant contracts and SLAs
- Anchor between business, operations and IT.
- Implementation of different applications on premise and on cloud platforms.

EDENRED UAE

Dubai, UAE
Dec 2014 - Mar 2020

System Infrastructure Manager

- Communicate regularly with executive management and all users of information services and systems.
- Documentation, including system and user manuals, license agreements, and documentation of modifications and upgrades.
- Extract and analyse data, generate management reporting to measure, review and publish performance metrics for all services.
- Oversee provision of end-user services, including help desk and technical support services.
- Keep current with the latest technologies and determine what new technology solutions and implementations will meet business and system requirements.
- Develop and implement all IT policies and procedures, including those for architecture, security, disaster recovery, purchasing and service provision.
- Manage servers, security solutions, network hardware equipments and Telecommunications Infrastructure .
- Managing inhouse IT infrastructure and offsite datacentre.
- Instattation, configuration and managing of VmWare Esxi and virtual servers.
- Configuration and managing of Veeam backup server.
- Lead role in successfull migration of datacentre VMWare servers to Microsoft Azure cloud servers.

MICRONET

TECHNOLOGIES

Dubai, UAE
Oct 2013 - Nov 2014

Customer Support Engineer

- Configuring and installation of OS on Servers and Icients network for LAN and WAN On Cisco Routers.
- Database administration, reporting on MSSQL.
- End user support for back office applications including Microsoft Office and installation of Remote Access Service
- Configuring Network Printers, Fax And File Servers.
- Training and assist users on the usage of the various applications.
- Avaya IP telecom products maintenance and administration.

SKILLS

IT INFRASTRUCTURE MANAGEMENT	IT STRATEGY
CLOUD AND VIRTUALIZATION	OFFICE 365 ADMINISTRATION
BACKUP SOLUTIONS	APPLICATION SOLUTIONS ARCHITECTURE, INTEGRATION, AND IMPLEMENTATION
FAILOVER SYSTEMS AND BUSINESS CONTINUITY	PAYMENT TECHNOLOGIES

EDUCATION

BOARD OF
TECHNICAL
EDUCATION KERALA
Kerala, India

Bachelor in Electronics and Communication

LOGIC SCHOOL OF
MANAGEMENT
Kerala, India

Information Security & Digital Communication

PERSONAL DETAILS

Date of birth 15-05-1984	Nationality India
Visa status Visit Visa	Marital status Married

REFERENCES

References available upon request