



**Mavelle V. Escalante**

## CONTACT



DUBAI INDUSTRIAL CITY



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## SKILLS

- Communication
- Leadership
- Team Work
- Fast learner
- Friendly

## PROFESSIONAL SUMMARY

In experience of more than 8 years in customer service. I've been recognized for my dedication to ensuring customer satisfaction. Now, looking for a job where I can contribute my knowledge and skills and be part of the growth and success of the company.

## WORK HISTORY

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|------------------------|--|
| April 2015 to Feb. 202 | <b>Abu Dhabi Co-Operative Society</b><br>Cashier<br>-Handling Money<br>-Greetings to the customer<br>-Maintain clean and tidy<br>Check out to the selling<br>Areas<br>-Display and facing<br>Merchandise<br>properly |
| Nov.2012 to July 2014  | <b>7-eleven (Robiso-Herandes Food Service, Inc)</b><br>Sales Associates / Cashier<br>-Counting money in the<br>Cash drawers<br>-Backup the necessary<br>Items if needed  |
| June 2012 to Nov.2012  | <b>Sanford Marketing Corporation</b><br>Bagger<br>-Bagging items<br>Segregating stray items<br>-Greeting customers with a<br>Smile   |
| Oct.2011 to Feb.2012   | <b>Roble Shipping Management Inc.</b><br>Steward (Apprentice)<br>-Responsible in<br>Assisting passengers.<br>-Manifest Personnel   |
| June 2011 to Aug. 2011 | <b>The Oasis Paco Park ( Major I house keeping)</b><br>2 months OJT<br>-Cleaning rooms<br>-Make up beds<br>-Change linens  |

May 2023 to May ( Present)

**Sahat AL Madina Sapphire  
Mall**  
Cashier -

- Scan products
- Resolve complaints

## **ACHIVEMENTS**

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Paliparan III Elementary School,  
Paliparan National High School,  
Abu Dhabi Cooperative Society,  
Sahat Madina Group

2005-2006 “Top 4” In the Class  
2008-2009 2nd Honor  
2015 Valuable Contribution  
Best Cashier

## **EDUCATION**

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PMI Colleges, Seafarer’s Rating Course Steward  
(food,beverages and housekeeping service)

June 2010 – March 17 2011

## **Trainings / Seminar Attended**

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Southern Maritime Institute of Maritime Studies

Feb. 28- March 2, 2011

Basic Safety Training (BST MOA 063-11-14995)

Far East Maritime Foundation

Oct.11- Oct.13, 2011

Crowd and Crisis Management ( CRO/CM-036-10110176-AM)

MYHOMETEL INC.

Feb.28, 2012

Customer Service Workshop