



# Osama Mohamed Fawaz

king faisal street .sharjah

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Customer service employee

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## Professional Experience

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Law office . Egypt

08/21 - 12/22

Lawyer

Lawyer in the office

- I was attending court hearings and working in the office in the interview with the clients and knowing his problems and talking to them to know the details to follow up the case and know the search for solutions for them.

switc for Network . egypt

01/23 - 09/23

Sales

Reply and sell by phone

- It was a company selling printers and I was responsible for responding to customers, explaining the printers and their specifications to them, responding to the inquiry and following up on them after purchase.

alamtk used electrical trading . sharjah

10/23 - 06/24

sales

.I was working as a salesperson in the company

- I talk and respond to their inquiries by talking to them on the phone, meeting them in the company, or talking to them on WhatsApp and completing deals and following up with them after purchase.

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## Education

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Cairo University Bachelor of Laws - good

07/18 - 07/21

- Graduate in 2021
- The high school at Ahmed Lutfy Al-Sayed Military High School

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## Key Skills

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- I'm good at using the computer.
- service-foused
- great team player
- Good listening, teamwork, problem solving and accelerated learning

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## Languages

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- Arabic
- English ( good )

