

# Hesham Abbas Mohamed Ali Mostafa

## Accountant

Ambitious Accounting Assistant with a demonstrating strong background in employee expense management and vendor relations. Skilled in managing outstanding invoices to reduce payment time, Customer service satisfaction

### Education

**Bachelor of Commerce** from **Faculty of Commerce - Port Said University** Port Said / From September 2016 to June 2019

Overall Grade: A " Good "

**ICDL Course** from **MISRLERAN Center, (Grant of Ministry of Communications)**. Mansoura / From January 2021 to March

### Work Experience

**Accountant** at **Al-Gamal -Textile Company** - Mansoura / Since January 2022 till June 2023

**Remittance Clerk** at **ALAHRAM EXCHANGE** - Mansoura / Since June 2023 till Date

### Current Responsibilities

- Provides fast and excellent customer service to the customers in a professional manner, following the SGOT Rule (Smile – Greet – Offer – Thank).
- Adhere to AML (Anti-Money Laundering) rules, policies, and procedures at
- Collect and file all transaction supporting documents according to company's uniform filing system and AML policies; arrange for document transfer to the warehouse.
- Resolve customer complaints, independently, wherever possible
- Read, understand, and comply with all announcements from the Head Office or Admin Office.
- Forward technical support requests to the Admin Office.
- Maintain cleanliness of the counter, drawers, tables, and workplace according to office guidelines.
- Answer telephone calls and provide transfer rates/information as required.
- Identify and cultivate potential customer relationships and business opportunities.
- Provide necessary information to Head Office, Administration office or various company departments.
- Promote and cross-sell new products and services to customers.
- Communicate training needs to the Branch Manager and participate in training programs.
- Perform adhoc assignments as delegated by immediate supervisors.

### Computer Skills

Egysoft, Visualsoft & Different Fingerprint software's,

- Proficiency Using Excel in preparing Main Reports by Functions & Formats, Such as Conditioning If, SumIf, SumIfs, VLookup & HLookup, etc.
- Proficiency Using AccountingSoftware Like Egysoft, Visualsoft & different Fingerprint software's, & Ability to work in an integrated ERP Data Base.
- Proficiency Using Computer, Microsoft Office & other software, &also a little Maintenance of Software & Hardware.
- ProficiencyUsing Internet (SmarterMail) & (Outlook).
- Speed data entry.



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📍 Abu Dhabi , UAE

📅 Date of birth 01/01/1996

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### Languages

Arabic

Native Speaker

English

Self-assessment | C1 | Advanced

### Skills

#### Accounting Skills

- Prepare all Kinds of Vouchers, starting with Recording, Expenses, Revenues, Progress & Aggregated bills, Banks, Vendors, Clients, Depreciation & Inventory with all accounting adjustments till Trial Balances & Balance Sheet.
- Prepare All Required Reports, professionally on EXCEL with All Formulas such as (Provisions), (Expenses against Revenues), (Balance Aging), (Percentage of Completion) &any other reports.
- Prepare & Review Salaries, & also transfer them from the Internet.
- Account the Inventory& Item Cards, also supervising annual& Periodic inventory.
- Preparation of Journal Vouchers, Private & General Ledger till Trial Balance. (Manual or Excel).
- Proficiency in US daily, with speedy data entry.