



SHANAKA NIMANTHA RANASINGHE

EXPERIENCES

About Me

I seek a Credit Card Officer position in a challenging work environment, where I can utilize my skills and knowledge for the overall growth of the enterprise and enrich my learning abilities and experience in the related field.



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Al Karama , Dubai

LANGUAGE

- English
- Hindi
- Tamil

EXPERTISE

- Monitoring
- Credit Control
- Time management skills
- Attention to details
- Interpersonal skills.
- Flexibility.
- Customer service

EDUCATION

Vijayapala College-Matale

Successfully completed General Certificate of Education Advanced level in 2016

Sales Executive

PACT Employment Services/RAK Bank – UAE (Banking)
2023/10/17 - Present

- Canvas and increase credit card customer base. Selling personal loans to customers.
- Engage and educate customers on card usage.
- Communicate brand information to customers and respond to inquiries.
- Make sure all applications are fully and accurately completed, and submitted properly to the back office.
- Maintain credibility with customers. Meet the monthly targets.

Field Development Officer

Sejaya Micro Credit
2021/01/04 - 2023/08/11

- Balancing cash, processing payments, counting money, recording expenses for each customer,
- Receiving payments, issuing receipts and keeping record of all cash and credit transactions.
- Customer Service.
- Investment and recovery.

Credit Executive

Nation Lanka
2018/06/26 - 2021/01/04

- Provide product/services information.
- Answer questions, and resolve any emerging problems.
- Analyze a loan applicant's credit score to determine their credit risk and ability to pay back the loan.

Cashier

Crystal Hill Resort
2017/11/10 - 2018/05/20

- Balancing cash, processing payments, counting money, recording expenses for each customer,
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