

# Muhammad Ayaz

CS & IT Graduate

Al-Ayn

UAE Driving License Holder

Al-Ayn, UAE

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## SUMMARY

Veteran Network Engineer with a keen ability to understand and build complex systems plus an ambitious, target-focused, and assertive sales manager with plenty of experience in problem-solving and strategic thinking to improve the sales approach.

## EXPERTISE OFFERED

- ✓ Network Configuration and Troubleshooting
- ✓ Network Design and Administration
- ✓ Customer Focused
- ✓ Data Entry and Organization
- ✓ Network and System Monitoring
- ✓ Account and Cash handling
- ✓ Team Management and Team Work
- ✓ Graphics Designing

## RELEVANT PROFESSIONAL EXPERIENCE

### Accountant and Sales Manager

December 2023 – July 2024

Al Majahim Veterinary Pharmacy.

Bida Zayed, UAE

- Promoting and selling products and services to achieve the agreed sales targets.
- Client acquisition, analyzing product performance, customer engagement, monitoring competitor activities, and looking out for sales forecast.

### Network Support Engineer

December 2021 – November 2022

SKY Telecom Pvt. Ltd

Muzaffarabad, Pakistan

- Installing new software and hardware, such as servers, printers, and workstations, and configuring network equipment like routers, switches, and firewalls.
- Performing regular maintenance to ensure networks operate correctly, including network faults, file backups, and disaster recovery.
- Providing technical support for people using the network, including answering questions, troubleshooting challenges, and managing service tickets.

### Data Management and Entry Internship

November 2020 – January 2021

AJK Tevta

Muzaffarabad, Pakistan

### Networking Internee

October 2018 – June 2019

University of Azad Jammu and Kashmir

Muzaffarabad, Pakistan

## EDUCATION

### Bachelor of Science in Computer Science

University of Azad Jammu & Kashmir

## Languages

- ✓ Arabic (Proficient)
- ✓ English (Proficient)
- ✓ Urdu (Native)

## REFERENCES

Will be provided upon request.