



LUISA JOY RABARA

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PROFESSIONAL SUMMARY

Highly motivated and enthusiastic individual with a strong passion of delivering exceptional customer service. Possess interpersonal skills with a proven ability to work independently and as part of a team.

SKILLS

- Effective communication
- Teamwork
- Flexibility and adaptability
- Cultural awareness
- Time Management
- Attention to detail
- Customer Service

WORK HISTORY

CASHIER

10/2023 to 06/2024

Yalseh Lounge | Dubai, UAE

- Welcomed customers and helped determine their needs.
- Contributed to store success by maintaining high standards of cleanliness throughout the facility.
- Worked flexible schedule and extra shifts to meet business needs.
- Handled multiple payment methods securely, minimizing discrepancies and potential losses.

SERVICE CREW / CASHIER

10/2021 to 08/2023

Qatar Airways SSP, Burger King | Hamad International Airport

- Delivered outstanding customer service
- Worked well with teammates and accepted coaching from management team
- Proficient handling customer concerns with professionalism
- Developed strong multitasking abilities while managing multiple responsibilities simultaneously during high-pressure situations.

SERVICE ATTENDANT

11/2019 to 07/2020

Emirates Leisure Retail | Dubai International Airport

- Provided recommendations on menu items and upsold food and drinks to increase sales
- Remained calm and poised when dealing with difficult customers or during busy shifts
- Maintained a favorable work relationship with colleagues at all levels

EDUCATION

Bachelor of Science | Tourism Management

04/2018

Lyceum-Northwestern University, Philippines