

# AJIN THOMAS

✉ ajinblahayil@gmail.com ☎ +971562208299 📍 Dubai

## PROFILE

A highly experienced and customer-focused Head Cashier with over 10 years in retail environments. Proven track record of supervising and managing cashiers while ensuring smooth and efficient cash handling operations. Skilled in providing exceptional customer service, resolving issues promptly, and maintaining a positive and professional demeanor. Proficient in operating POS systems, handling transactions accurately, and reconciling cash drawers. Strong attention to detail with a commitment to upholding company policies and standards. Adept at training and mentoring team members to deliver high-quality service and optimize operational efficiency.

## PROFESSIONAL EXPERIENCE

### HEAD CASHIER

BEST AL-YOUSIFI

10/2018 – 04/2024  
KUWAIT

- Supervising and guiding cashier staff, ensuring they adhere to company policies and procedures.
- Providing training to new cashiers on cash handling procedures, customer service standards, and use of POS (Point of Sale) systems.
- Overseeing daily cash management activities, including opening and closing registers, counting cash drawers, and preparing bank deposits.
- Ensuring accuracy in cash transactions and adherence to cash handling policies to minimize discrepancies or errors.

### CASHIER

SULTHAN CENTER

01/2014 – 08/2018  
KUWAIT

- Operating cash registers, scanners, and other electronic equipment to process payments from customers.
- Accepting cash, credit/debit cards, vouchers, or other forms of payment from customers. Calculating and issuing change accurately.
- Ensuring that transactions are processed efficiently and in accordance with company policies and procedures.
- Maintaining awareness of current promotions, discounts, or loyalty programs to effectively communicate them to customers.

## SKILLS

- SAP B1
- TALLY ERP9
- MS Office

## EDUCATION

### BACHELOR OF COMMERCE

KERALA UNIVERSITY

2006 – 2009

## LANGUAGES

ENGLISH

HINDI

ARABIC (BASIC)

MALAYALAM

TAMIL

## DECLARATION

I, hereby declare that the above written particulars are true to the best of my knowledge and my knowledge and belief.