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Sidhantpradhan1992@gmail.com



**Dubai, UAE** 

## **Personal Data**

Date of Birth : 02/07/1992

Gender : Male

Marital Status : Single

Nationality : Indian

### Language

**English** 

Hindi

Nepali

Bengali

# **Passport Details**

Passport No : R6911943

Issued Date : 08/12/2017

Expiry Date : 07/12/2027

Visa Status : Visit Visa

# SIDHANT PRADHAN

#### **CAREER VISION**

To obtain a challenging position which will commensurate with my qualification, experience, interest and contribute potentially to the employer. Effectively utilize my ability to serve my organization for its growth and constant development thereby become a big success in my professional and personal life.

#### **EDUCATION & TRAINING**

- 12<sup>th</sup> High School
- 6 Months Diploma In Computer Application

## **PERSONAL SKILLS**

- Customer Service Skills
- Teamwork Skills
- Communication skills
- Adaptability and flexibility
- Decision Making
- Language Skills
- Leadership Skills
- Interpersonal Skills

#### **WORK EXPERIENCE**

- Worked as Param Officer in Pramerica Life Insurance at India From Dec 2022-Jul 2023
- Worked as Fashion Consultant in Gap Arvind Life Style at India From Apr 2019-Jul 2021
- Worked as Fashion Consultant in Puma Bhawar Life Style At India From Apr 2018- Mar 2019
- Worked as Team Member in Dominos Jubilant Food Works At India From Sep 2012- Dec 2014

## **DUTIES RESPONSIBILITY'S**

- Generate sales leads
- Identify and assess customers' needs to achieve satisfaction
- Build sustainable relationships and trust with customer accounts through open and interactive communication
- Provide accurate, valid and complete information by using the right methods/tools
- Meet personal/customer service team sales targets and call handling quotas
- Present, promote and sell products/services using solid arguments to existing and prospective customers
- Perform cost--benefit and needs analysis of existing/potential customers to meet their needs
- Establish, develop and maintain positive business and customer relationships
- Reach out to customer leads through cold calling
- Expedite the resolution of customer problems and complaints to maximize satisfaction

## **DECLARATION**

I hereby declare that the above-mentioned statement is true of my knowledge.