



Anu Ajayan

TELLER/ CASHIER/ HR/ ADMIN/
SERVICE/ ACCOUNTS

Details

Bur Dubai, United Arab Emirates
+971 544941956
anuajayan2120@gmail.com

Skills

Teamwork

Ability to Multitask

Computer Skills

Customer Service

Communication Skills

Microsoft Excel

Banking Industry

Languages

English

Malayalam

Profile

Dynamic Senior Customer Service Associate with extensive experience excelling in the banking industry. Proven track record of effective team leadership, superior teller, cashier, customer service, and multitasking abilities. Skilled in communication, Microsoft Excel, and providing top-tier customer service. Recognized for meeting targets, completing tasks promptly, and receiving accolades for exceptional performance. Eager to leverage expertise in HR, admin, and customer service towards a remote role matching my skillset.

Employment History

Senior Customer Service Associate at State Bank of India (12+ years)

NOVEMBER 2011 — PRESENT

Currently employed as a Senior Customer Service Associate at State Bank of India, where I provide comprehensive customer service and handle various bank-related products on the asset and liability side, including cross-selling. Additionally, I am responsible for back-office operations, HR administration, and compliance-related day to day works.

Education

Bachelor of Technology (Electronics and Communication Engineering), Government Engineering College, Kidangur, Kerala.

MAY 2005 — AUGUST 2009

JAIIB, Indian Institute of Banking and Finance

JUNE 2012 — DECEMBER 2012

Personal Details

Nationality – Indian

Age, Date of Birth – 37 Years, 15.12.1986

Marital Status – Married

Visa Status – Spouse Visa

Current Address

A 417, Sheik Hamdan, Burdubai, Dubai, United Arab Emirates.