# **SHAHIR PASHA SAHEB**

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- ABU DHABI UAE
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## **Profile**

To work in Challenging Environment as Head Teller/Sales & customer service, where I can utilize my talents and wide experience for Development of Organization in a professional manner.

#### Education

June 2017

Bachelors of commerce, Mangalore University

Mangalore Karnataka, India

# **Professional Experience**

present	Al Dahab Exchange, Cashier / Remittance Clerk
Abu Dhabi UAE, UAE	• Process remittance transactions accurately and efficiently
	Verify and reconcile daily remittance transactions
	<ul> <li>Record and maintain remittance records and reports</li> </ul>
	• Provide excellent customer service to clients regarding remittance inquiries
	• Communicate with internal departments and external partners to resolve remittance discrepancies
	• Ensure compliance with company policies and regulatory requirements
	• Identify and report any suspicious or fraudulent remittance activities
	• Assist with other administrative tasks as needed
February 2021 –	Al Safeer Hyper Market, Cashier
February 2023	<ul> <li>Manage transactions with customers using cash registers</li> </ul>
Sharjah, UAE	<ul> <li>Scan goods and ensure pricing is accurate</li> </ul>
	• Redeem stamps and coupons
	Cross-sell products and introduce new ones
	• Resolve customer complaints, guide them and provide relevant information
	Greet customers when entering or leaving the store
	<ul> <li>Track transactions on balance sheets and report any discrepancies</li> </ul>
	Handle merchandise returns and exchanges



### Skills

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Asses customers' needs.

Good financial analysis skills

Ability to achieve targets-oriented tasks on time

Know the sales technique

Cash Management

Strictly professional attitude in team leading role.

Languages

English

Hindhi Urdu

Kannada

la Malyalam

Arabic