

Dante L. Llamoso Jr.

Teller/Customer Service

Teller/Customer Service in Al Dahab Exchange here in Dubai UAE with more than 5 years of experience in the industry. Skilled at resolving customer inquiries, providing Product knowledge, and offering exceptional services.



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📍 Dubai, United Arab Emirates

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WORK EXPERIENCE

Teller/Customer Service

Al Dahab Exchange LLC

JUNE 2019-SEPTEMBER
2024

Achievements/Tasks

- To perform all Cashiers related activities with quality customer service as per the company standards and ensuring customer satisfaction.
- Purchase of foreign currency and convert to or any other currency at prevailing exchange rate.
- Responding to customer inquiries and concerns in a professional manner while offering comprehensive solutions.
- Proper cash management: Count and verify the allocated total cash at hand at the beginning and end of shifts to ensure that it tallies with the system and that there is adequate change/denominations for the business day
- Adhere to **AML/CFT POLICY** under the **CENTRAL BANK** guideline.
- Verify voucher in the system and generate cash receipt voucher.
- Accept cash for salary deposits by **WPS** Customer
- Make payments for cash payout (**DAHABSHILL**).
- Sending and Receiving money through **CASH EXPRESS, TRANSFAST, WESTERN UNION**.

EDUCATION

Bachelor of Arts and Economics

Bicol University College of Business,
Economics and Management

2014-2018

Albay, Philippines

SKILLS

Computer literate

Reporting

Admin

Time Management

Team Work

Interpersonal Skills

Creativity

Communication

People management

Customer Service

Multi-tasking

PERSONAL INFORMATION

• Birthdate: August 20, 1996 • Sex: Male •
Nationality: Filipino • Religion: Roman Catholic •
Height: 5'6 • Civil Status: Single • Residence Visa

LANGUAGES

English
Full Professional
Proficiency

Filipino
Full Professional Proficiency