To develop professional skills and managerial capacity is a challenging work environment that includes a challenging work environment that includes GO, NGO, Banks, or Non-banking Financial Institutions.



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Dubai, UAE



## **WORK EXPERIENCE Cashier & Customer Services**

### **UAE Exchange Centre LLC (NMC Group),** Abu Dhabi, UAE 2008 till 2019

- Process cash, credit, and digital payments
- Provide accurate receipts and balance cash drawers
- Address customer inquiries and resolve complaints
- Assist with product returns and exchanges
- Maintain a clean and organized workspace
- Remittance Operation

UAE Exchange Centre LLC (NMC Group), Abu Dhabi, UAE As (Cashier & Customer Services Officer) (GO6), Global & Local Remittance Operations 10th vears

## 01/12/2008 - 17/12/2018 Cashier & Customer Services Officer

Islamabad Serena Hotel

Worked as a cashier & customer officer at Serena Hotel Islamabad.

# Responsibilities

Handling all sorts of cash activities and also providing customer services.

15/01/2007 - 28/02/2008

Islamahad

# Admin manager

**WASILA Tech** 

Worked as an admin manager at Wasilla Tech.

# Responsibilities

- Office Management
- **Budgeting and Financial Oversight**
- Records Management
- **Human Resources Support**
- Health and Safety Compliance
- **Technology Management**
- **Problem Solving**

31/03/2022 - 31/06/2023

Islamabad

#### **EDUCATION**

**MA (International Relations)** Sargodha University **BA (Economics, Political science)** 

AIOU ISLAMABAD

#### SKILLS

- Currency Exchange Knowledge
- Attention to Detail
- **Numerical Proficiency**
- **Customer Service**
- Communication Skills
- Compliance Awareness`

#### PERSONAL PROJECTS

- Smartcric.org.uk (12/2022 Present)
- Cricket Streaming Website
- Amazon Seller Central (03/2023 Present)

Analyze the Profit Performance of Products.

Look for Product Sourcing.

Create a Listing and shipping plan.

Managing Amazon Seller Central.

Managing the Prep Center.

#### **CERTIFICATES**

DG skill (06/2021 - 12/2023)

CCNA Training (07/2006 - 09/2007)

Amazon Virtual Assistant (02/2023 - 05/2023)

#### **LANGUAGE**

**English** Full Professional **Proficiency** 

Urdu

Full Professional Proficiency