

## PROFILE

I have been preparing myself as a perfect candidate academically and professionally at my best level sseeking an opportunity where I would like to utilize my skill and experience in the most judicious manner.

I would like to learn new methods and technique to equip myself with the latest and implement it to the betterment of the organization in future. To be an astute learner and the best performer always and to build an innovative career in your esteemed organization by using my skills and other significant abilities.

### **PERSONAL DETAILS**

Age: 29 years Date of Birth: 1995 November 25 Nationality: Nepalese Passport No. PA1587461 Visa type: Visit Visa Visa Expiry: 29th October 2024

# CONTACT

PHONE: 050 868 2151

ADDRESS: Sharjah, UAE

EMAIL: mandipandbaral@gmail.com

### **HOBBIES**

Learning Travelling Reading

## **PROFESSIONAL STRENGTHS:**

- General Knowledge of banking.
- Customer dealing skills.
- Organizing & communication skills.Ability to take initiative & having
- positive attitude.
  Computer literate with working knowledge of Word, Excel, Power point and others banking software.
- Ability to adapt on changing working environment.

### **SKILLS:**

- General Knowledge of banking.
- Customer dealing skills.
- Organizing & communication skills.

# MANDIP BARAL

# **EDUCATION**

School Leaving Certificate (SLC) Jupiter English Boarding School, Gachhiya, Morang Government of Nepal-SLC Board Completed year: 2011 AD Score: 76.13% / First Division

#### Plus Two Intermediate

Kasturi Higher Secondary School, Itahari, Sunsari Higher Secondary Education Board (HSEB) Completed year: 2013 AD Score: 68.4% / First Division

#### Bachelor Degree (BBS)

Vishwa Adarsha College, Itahari, Sunsari Tribhuvan University (TU) Completed year: 2017 AD Score: 58.85% / Second Division

#### Master Degree (MBS)

Vishwa Adarsha College, Itahari, Sunsari Tribhuvan University (TU) Completed year: 2022 AD Score: 3.46 GPA / First Division

# WORK EXPERIENCE

Mahalaxmi Bikas Bank Ltd. (Junior Assistant to Assistant) As a Customer Service Department, Teller & Credit Relationship Assistant 2017-01-15 AD to 2020-08-26 AD

- Provide excellent customer service, handling complaints to ensure satisfaction
- Resolving issues and offering information about new products & services
- Follow banking policies and guidelines.
- Processing, reconciliation and reporting of cash function
- Customer skimming and observing the risk factor.
- Preparation Credit report and financial reporting
- Developing the PR

#### Shangrila Development Bank Ltd. (Senior Assistant to Supervisor) As a Credit Incharge

- 2020-08-28 AD to 2024-08-13 AD
  - Cash Management
  - Overall credit monitoring and review of loan performance.
  - Directly or indirectly involve in business expansion and focus on assigned branch level target
  - Regularly discussed about emerging challenges and market scenario
  - Other credit related activities.

# TRAINING ATTENDED

- Basic in Excel, Word, Power Point & Tally, Outlook, good command on Email and Internet.
- AML-CFT/KYC program training.
- Two months internship in Laxmi Bank Ltd., Itahari Branch.