



Sserungaya Nadiah

Cashier/ Teller

Experienced cashier or teller, skilled at supporting daily branch operations and providing premium customer service to each customer. Seeking a challenging position within a visionary financial institution that offers the opportunity for further career growth and exposure.



+971 552997468



sserungayanadiah@gmail.com



Al Ain- Abu Dhabi.
UAE

PROFILE

Date of Birth : 14,Oct,1996
Gender : Female
Marital Status : Married
Nationality : Ugandan

SKILLS

Communication Skills

Time management

Accounting Skills

Interpersonal skills

WORK EXPERIENCE

Cashier/ waitress

Sadaf restaurant Alain

Mar,2021 - Jan,2023

- Welcoming, providing positive, friendly and courteous services to our customers.
- Directing and escorting customers to their desired seats and getting them menus to choose their orders.
- Maintaining checkup operations to customers by answering and making suggestions of their orders.
- Following up the customers order and serving them as per the restaurant standards and reporting needed changes.
- Registering sales on the POS by scanning, itemizing, totaling customers bills and taking payments.
- Contributing to the team efforts by accomplishing related results as needed.
- Balancing cash drawer by counting cash at the beginning and end of the work shift.

Bank teller

Tropical bank Uganda

Feb,2016 - Jan,2020

As a cashier/Teller, the primary responsibility is customer service. Cashier or Teller must be knowledgeable about a range of bank operations and be able to answer any questions a customer has. Other duties and responsibilities may include:

Recording transactions, which involves logging checks and preparing transaction reports.
Counting and packaging currency.
Reconciling cash drawers.
Opening new accounts and helping with loan applications.
Exchanging foreign currency.
Promoting the bank's products and services.
Keeping customers' personal information confidential.
Communicating with other bank team members.

MY EDUCATION

Bachelor's degree in banking and finance

Islamic university in Uganda

Feb,2016 - Nov,2019

Advanced Certificate of Education

Masaka secondary school

Jan,2014 - Nov,2015

LANGUAGES

English

Arabic