

#### **Contact**

Address

Dubai

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## Skills

Ability to calculate sales and change quickly

Accountability and accuracy in reconciling sales receipts

Customer-service skills

Product and service sales

Product promotions

Ability to stand for long

Periods of time

Knowledge of point-of-sale

systems

Communication skills

Attention to detail

Integrity, reliability

Customer-service skills

Problem-solving skills

Multi-tasking strength

MS Dynamics AX

MSWord

MS Excel

Adobe Photoshop

Information processing ability

Accomplished Accountant and Cashier with 4+ years of experience in consistently promoting company brand. Passionate expert and valuable business consultant with talents in analysis, consumer knowledge and industry dynamics. Coordinating with customers, retail partners and distribution partners to accomplish sales goals while maintaining strong professional relationships.

# **Work History**

# 2023-12 Present

#### Cashier cum Customer service

Landmark international Auto Spare Parts Trading LLC, DUBAI

- Meet and Greet customers at Counter / Lobby area, and thank them for their business.
- Communicate regulations and norms regarding transactions in a professional manner
- Manage petty cash, ensuring accurate tracking and documentation.
- Count and verify banknotes and coins accurately.
- Follow up on payments from customer to ensure timely collections.
- Provide excellent customer service by answering inquiries and resolving complaints.
- Record transactions and maintain accurate cash balances.
- Performs administrative tasks such as filing, generating reports and maintaining mail correspondence.
- Update accounts receivable and issue invoices.
- Provides support and information to customers, over the counter and by phone.
- Maintains a cash float and follows balancing and reconciling procedures; prepares daily 'End of Day' sheet at the close of each business day.

## 2022-01-2023-09

#### **Cashier**

#### CARREFOUR (MALL OF THE EMIRATES), DUBAI

- Greeted customers entering store and responded promptly to customer needs
- Managing transactions with customers using cash registers.
- Used cash registers and POS systems to request and record customer orders and compute transactions.
- Reduced customer wait times through optimized checkout processes.
- Completed opening and closing procedures each day.
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Checked customer ID when selling age-restricted items, following store policy.
- Scanning goods and ensuring pricing is accurate.
- Collecting payments whether in cash or credit.
- Resolve customer complaints, guide them and provide relevant information
- Provided high quality customer service in a high pace environment.
- Accept International payments in Euro, Dollar and Pound etc.

SAP (Fi-Co)
Office Administration

Languages

English

Upper intermediate

Malayalam

Advanced

Hindi

Intermediate

## **Personal Information**

DOB: 21.12.1993 Gender: Male Nationality: Indian Marital Status: Single Passport No.: N8492988 Visa Status: Employ Visa 2019-05 -2021-12

# Cashier

#### E-WHEELZ PVT LTD, INDIA

- Responsible for handling cash, preparing cash report, cash deposit slip, goods received note.
- · Process sales transactions.
- · Calculate the cost of products or services
- Accept payments.
- Calculate and return change when required by the payment method.
- Maintain adequate change denominations in the cash drawer and request additional change.
- Answer customer questions about products or services.
- Reconcile cash drawers and sales receipts.
- Work as a team to meet store sales goals.
- Handle customer complains.
- Process layaways, returns and exchanges.
- Maintain clean and tidy checkout area.
- Assist in stocking and rotating merchandise
- Stay up to date on merchandise.
- Promotions, advertisements and product information.
- · Greet and acknowledge each customer.
- Provide answers to product and payment-related gueries.
- Accept cash, checks and bankcards for payment.
- Educated customers on promotions, offers and special events to enhance product sales

2017-02 -2019-03

#### **Accountant**

#### GATI-KINTETSU EXPRESSS PVT LTD, INDIA

- Analyzed monthly reporting to reconcile production operations and general ledger.
- Analyzed monthly balance sheet accounts for corporate reporting.
- Prepared VAT and income tax forms for commercial and individual clients.
- Accurately documented all cash, credit, fixed assets, accrued expenses and line of credit transactions.
- Created quarterly and yearly balance sheets to track financial trends and performance.
- Prepares asset, liability, and capital account entries by compiling and analyzing account information.
- Documents financial transactions by entering account information.
- Summarizes current financial status by collecting information; preparing balance sheet, profit and loss statement, and other reports.

#### **Education**

2016 SAP (FICO-FINANCE AND CONTROLLING)

ICICI ACADEMY FOR SKILLS- Bangalore, India

2015 Bachelor of Commerce

Aditya Kiran Colleges of Applied Studies - Kannur, Kerala