



# HARIHARAN

## Profile

Process Associate with over 2 years of experience in P&C Insurance Back- End Process at Solartis and Genpact, specializing in enhancing productivity, streamlining processes, and driving operational improvements. Adept at implementing effective strategies to optimize workflow efficiency and achieve organizational goals. Strong analytical skills, attention to detail, and a commitment to continuous improvement.

## Work Experience

JUL 2023  
-  
SEP 2024

### Genpact India Private Limited

Process Associate

- Experienced as Process Associate in P&C Insurance as Back-End processor in Previous Company and Continued as the Process Associate
- Experienced Processor with Over 1 years of Experience in Genpact. Excellent Reputation for Resolving Problems, Improving Customer Satisfaction, and Driving overall Operational Improvement
- Pending Review Queues, Finding the Errors Committed by the Associate, Preparing Incentive Data of the Associate

JAN 2023  
-  
JUL 2023

### Solartis Technology Services Pvt Ltd

Process Associate


- Spearheaded process optimization initiatives that resulted increase in productivity and reduction in processing time.
- Developed and implemented new workflow procedures, leading to enhanced efficiency and accuracy in daily operations.
- Collaborated with cross-functional teams to standardize processes and improve communication channels.
- Generated and analyzed performance reports to monitor progress and identify opportunities for further gains.

## Personal Details

- Date of Birth : 05 June 2000
- Sex : Male
- Marital status : Single
- Nationality : Indian
- Visa Status : Visit Visa
- Passport Expiry Date : 06 July 2033

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Garments Building, Flat 108,  
Madinazayed, Abudhabi, UAE

## Education

**2020 – 2022**

### The American College

- Master of Computer Application
- GPA: 8.0/10

**2017 – 2020**

### Yadava College

- Bachelor of Computer science
- GPA: 6.2/10

## Skills

- P&C Insurance Back-End Processes
- Process Optimization
- Productivity Enhancement
- Workflow Management
- Data Analysis and Reporting
- Data Entry Operator
- Performance Improvement
- Cross-Functional Collaboration

## Language

English

Tamil