# YAM BAHADUR LAMKA MAGAR CASHIER



## <u>CONTACT</u>

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Abu Dhabi

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## LANGUAGES

Nepali: Native

Hindi: Advance

English: Intermediate

Arabic: Beginner

### <u>SKILLS</u>

Communication Skill POS Systems Inventory Management Customer Service Retail Operations Self-Motivated

# PASSPORT DETAILS

Passport Number: 11031543

Date of Issue: 5th August 2018

Date of Expiry: 4th August 2028

Place of Issue: Nepal

# <u>PROFILE</u>

Having 3+ years of experience in reliable and friendly cashier with strong cash handling and customer service. A proven record of working effectively in a retail environment, managing cash registers, and performing related accounting procedures. Exceptional time management and multitasking skills. Focused on providing customers with excellence in check-out services.

# PROFESSIONAL EXPERIENCE

# Customer Representative executive | Al ahaliamoney exchange Bureau2023 - Present

- Handling customer complaints
- Create customer care protocol Create policies and procedures
- Maintain good customer relations
- Manage large amounts of incoming calls
- Open new customer accounts Responding to customer reviews

### CASHIER | WPS OFFICE

#### 2023 - Present

- Handle transactions for customers, including check cashing, deposits, withdrawals, transfers, loan payments, cashier's checks, and opening and closing of accounts.
- Identify customer needs, provide information on new products and services, and direct customers to branch representatives as

# CASHIER | Lulu hypermarket 2020 - 2022

- Oversaw daily store operations including inventory management
- Restocking shelves, and ensuring a clean and organized store
- Manage transaction with customer using cash register
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit card
- Greet customers when entering or leaving the store

# **EDUCATION**

### School Leaving Certificate(SLC)

2016 | Shree Shiksha Bodhani Secondary School [2.39 GPA]

### Higher Secondary Education Board(HSEB)

2016-2018 Lumbini Adarsha Degree college	[2.18 GPA]
Advance Computer Course	
2019   Diploma	[A Grade]

You're Faithfully YAM BAHADUR LAMKA MAGAR.