

EDUCATION

BACHELOR OF SCIENCE

CMS College of Science and Commerce / Coimbatore / 2005

SKILLS

INTERPERSONAL SKILL

STAFF MANAGEMENT

CRM

CROSS SELLING

KPI MONITORING

PRESENTATION SKILL

STRONG TEAM PLAYER

CASH HANDLING EXPERTISE

LANGUAGES

ENGLISH

HINDI

MALAYALAM

TAMIL

ARABIC

COURSES

TALLY.ERP9
SPECTRUM COMPUTERS

MAY 2012

DIPLOMA IN
COMPUTERIZED
ACCOUNTING
SPECTRUM COMPUTERS

MAY 2012

ENTREPRENEURSHIP DEVELOPMENT CMS COLLEGE OF SCIENCE AND COMMERCE

MAR 2004

PERSONAL DETAILS

Date of birth 29/06/1984

Nationality Indian

Visa status Tourist Visa

Marital status Married

SUJITH KUMAR CHODATHIL

RRANCH MANAGE



0507222461

suji1502revu@gmail.com

ABOUT ME

As an encouraging manager and analytical problem solver, I excel in team building and employee motivation, while fostering exceptional customer relationships. My strong decision-making skills enable me to significantly impact company success, leveraging my expertise in training, monitoring, and morale building to enhance employee engagement and boost overall performance. As an agile and adaptable leader with a proven track record, I am recognized for my abilities as a motivational speaker and my positive demeanor. I employ an organized approach to daily planning, scheduling, and customer service, ensuring efficiency and effectiveness. My forward-thinking supervisory style, paired with diplomatic communication skills, maximizes engagement and satisfaction. With a successful history of leading talented individuals, I excel in discussing sales performance, maintaining accountability, and celebrating outstanding contributions. I am committed to upholding service standards and supporting staff in navigating service issues and customer interactions. Currently on a tourist visa, I am eager to contribute immediately to your team's success.

WORK EXPERIENCE

VALUVANADU CAPITAL LTD

Kannur Jan 2024 - Jun 2024

Branch Manager

Developed strong customer relationships to encourage repeat business

PRODUCTS

KANNUR LLP

5

Kannur Feb 2021 - Jun 2022

Senior Sales Manager

 Maintain the record of sales Supervise and examine the delivery received and Goods Sold Train the staffs.

LULU EXCHANGE CO LLC (PREVIOUSLY ASIA EXPRESS

EXCHANGE)

Sultanate Of Oman Feb 2013 - Dec 2020

Branch In Charge

 Heading the branch operations including staff handling, customer handling, managing customer complaints, preparing budget as per the market situation, focused on proper customer service personally as well as staffs.

SELF EMPLOYED

Kannur

Sep 2011 - Jan 2013

Home Tutor & Data Entry Work

 Worked as a Home Tutor for school going students studying in 8th, 9th, SSLC and 12th, who were finding difficulty with their subjects.

OMAN AND UAE EXCHANGE CO LLC

Sultanate Of Oman Nov 2008 - Aug 2011

Customer Support Officer

 To cater to the customers who want to transfer money or receive money to or from other countries.

ALLSEC TECHNOLOGIES LIMITED

Chennai Jan 2007 - Aug 2008

Customer Support Officer

 To make calls to existing customers of US Based Clients in order to inform them about the additional benefits available to them in their credit cards at an additional cost thereby promoting value added services and increase upsell of the products among the existing credit card holders.

KERALA TOURISM DEVELOPMENT CORPORATION

May 2004 - Sep 2004

Industrial Exposure Trainee

 Proved Successful working with tight deadlines and a fast paced environment.

REFERENCE

REFERENCES AVAILABLE ON REQUEST.