



## RAVI BAHADUR

I am an experienced Sales Assistant with 3+ years of working knowledge in customer service and sales. My background includes providing support to customers, analyzing their needs and recommending the most suitable products. My best qualities including excellent communication skills, ability to work independently and strong problem-solving skills

### CONTACT

PHONE: **0544672066**

EMAIL: [ravibdr1900@gmail.com](mailto:ravibdr1900@gmail.com)

DOB: **07/08/1998**

### SKILLS

- Confident conflict mediator with proven ability to reach solutions that are beneficial for both customer and company.
- Enthusiastic leaders with a personable and trustworthy character to motivate fellow colleagues and team members.
- Strong organizational skills with the ability to multitask to ensure deadlines are met and customers are treated in line with required policies and procedures.

### EDUCATION

#### Bachelor Of Arts

University of North Bengal. (College)  
2<sup>nd</sup> division Degree.

#### KV BENG DUBI

High school - ARTS

### WORK EXPERIENCE

#### MUMUSO GENERAL TRADING LLC. / HEAD CASHIER (2021 - PRESENT) (AJMAN)

I had the opportunity to work at Mumuso as a cashier in the UAE. This experience allows me to excel in customer service and develop strong communication skills while handling cash transactions.

- Maintained a clean and organized checkout area.
- Efficiently processed cash and card payment.
- Provide excellent customer service and resolve any issues.
- Maintained accurate records of sales and inventory.
- Assisted with store merchandising and restocking

#### VISHAL MEGA MARKET/ SALES CASHIER. (2019-2021) (India)

As a sales assistant at Vishal mega market, I gained valuable experience in customer service, inventory management, and merchandising. I was responsible for assisting customers with their purchases, maintaining a clean and organized store, and restocking products

#### CASHIER / CITY MART (2018-2019) (INDIA)

- Scan goods and ensure pricing is accurate.
- Collect payments whether in cash or credit.
- Issue receipts, refunds, changes.
- Redeem stamps and coupons.
- cross-sell products and introduce new ones.

### ACTIVITIES

- Respond to customers calls and emails & answer questions about product and service.
- Handel customers complains or concerns.
- Process orders and ensure they are fulfilled.
- Perform general administrative tasks, such as coping and filing.
- Generate daily sales report at the end of the day.
- Generate monthly, quarterly and annual reports or management.