



MUHAMMAD ALI

SALES ASSOCIATE CASHIER

PROFILE

Enthusiastic and customer-focused sales professional with 4 years of experience in retail environments. Known for providing exceptional customer service, identifying customer needs, and offering personalized product recommendations. Demonstrates strong communication and interpersonal skills, helping to build lasting customer relationships and drive repeat business. Adept at handling product inquiries, maintaining store displays, and achieving sales targets. Passionate about delivering an outstanding shopping experience while contributing to team success and store profitability.

WORK EXPERIENCE

MUMU Family Dubai Hills Mall.

MARCH 2023 - PRESENT

Dubai, UAE

Sales Associate/Cashier

Duties:

- Greet customers, offer assistance and serve them by giving them a basket with quality and customer service standards
- Always Check display as per standard. Sanitize items, shelves, tester and always keep our area clean and tidy.
- Provide exceptional customer service by performing up-selling, cross-selling, suggesting alternatives and following up on customers' requests
- Always check moving/non-moving item and transfer to another store.
- Always smile and greet the customer "welcome to MUMUSO" as per standard greeting! and always be vigilant.
- Ensure smooth and efficient receiving process of items/shipments, as well as accurate stock keeping preventing security risks and thefts by performing physical and electronic inventory as required, reporting broken alarms, incidents, suspicious activities
- Handle cash register and transactions with the customers in an effective and accurate manner as required

NISHAT LINEN, Pakistan

Jan 2020 - Dec 2022

Sales Associate/Cashier

Duties:

- Transaction Handling: Processed cash, credit, and debit transactions with accuracy and efficiency.
- Customer Service: Delivered excellent service by greeting customers, answering questions, and addressing concerns.
- Cash Register Operation: Operated cash registers, scanned items, and issued receipts while ensuring smooth transactions.
- Balancing Cash Drawer: Reconciled cash drawer at the beginning and end of shifts to ensure accuracy and accountability.
- Sales Assistance: Assisted customers with product selection and provided information about promotions and discounts.
- Inventory Management: Helped maintain inventory by restocking shelves and organizing merchandise displays.
- Team Collaboration: Worked effectively with team members to achieve sales targets and improve store operations.

HOBBIES

Cricket Using Laptop
Reading Book Traveling

REFERENCE

Will be furnish on request.

CONTACT

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Bur Dubai, Dubai UAE

Cancelled Visa Dec, 2024

EDUCATION

2020 - 2022

UNIVERSITY OF SARGODHA

- Associate degree in arts Graduation
- Attested from MOFA UAE.

2019 - 2020

TEVTA, PUNJAB PAKISTAN

- Computer Application

2017 - 2019

INTER COMPUTER SCIENCE

- High school certificate (12th)

SKILLS

- Customer Service
- Cash Handling
- Teamwork
- Time Management
- Leadership
- MS Office Suit
- Filmora
- Team Building
- Office Management

LANGUAGES

- English (Fluent)
- Urdu (Native)
- Hindi (Basics)
- Punjabi (Native)