



ATHIRA P

CONTACT

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- Abu Dhabi, UAE

SKILLS

- Effective Communication
- Banking Operations knowledge
- Customer service excellence
- Accurate cash handling
- Cross-selling expertise
- Anti-Money laundering understanding

LANGUAGE

- English
- Hindi
- Malayalam
- Tamil

ABOUT ME

Versatile banking professional successful at cross-selling bank products and services. Hardworking and outgoing team member skilled in cash handling processes and management principles. Capable Teller with outstanding background in customer service, sales and banking. Addresses questions and concerns with customer satisfaction in mind.

WORK EXPERIENCE

TELLER

2023 – 2024

ESAF SMALL FINANCE BANK

- Processed customer transactions quickly and accurately, including deposits, withdrawals, and loan payments.
- Identified customer needs and recommended appropriate banking products, enhancing customer satisfaction.

INTERNSHIP

2022– 2022

SHRIRAM LIFE INSURANCE COMPANY

- Assisted in promoting and selling life insurance policies to prospective clients, conducted market research and identified potential customer segments, contributing to the development of targeted sales strategies.

EDUCATION

Kannur University

2021 – 2023

MBA in HR & Finance

Mahatma Gandhi University

2017 – 2020

BSc Psychology

PERSONAL DETAILS

- Age : 24
- Gender : Female
- DOB : 24/04/2000

REFERENCES

Prasad K

ESAF SFB /BM

Phone: 8589914307

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