

# ELWY ELSAYED

## Customer service

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📍 Abu Dhabi-Madinat Zayed



## EXPERIENCE

### Customer service

#### Fathallah Gomla Market

📅 07/2021 - 10/2022 📍 Location

- Promote Products: Inform customers about new products and special offers, encouraging additional purchases
- Process Transactions: Operate cash registers, handle payments, and issue receipts efficiently and accurately

### Accounting & Finance

#### Alexandria Petroleum

📅 07/2021 - 07/2021 📍 Location

- Data Entry: Input financial information into accounting systems accurately
- Compliance Checks: Assist in ensuring financial activities comply with regulations and company policies

### Promote Products and Assist Staff and Clients

#### Company Name

📅 07/2020 - 08/2020 📍 Location

- Promote Products: Inform customers about banking products and services
- Support Staff: Assist experienced staff with daily operations and administrative tasks
- Assist Clients: Provide support to customers with account inquiries, transactions, and service requests

### Position at CIB BANK

#### Cib Bank

📅 07/2019 - 07/2019 📍 Location

- Reducing Poverty: Helps reduce poverty by enabling underserved populations to access credit, insurance, and savings products
- Empowerment: Empowers individuals and businesses by offering financial resources and support to help them grow and achieve economic stability
- Economic Participation: Promotes greater economic participation by providing financial tools that help people save, invest, and manage money

## EDUCATION

### Accounting & Finance

#### University of Alexandria

📅 01/2019 - 01/2022 📍 Location

## SUMMARY

**JUNIOR ACCOUNTANT** As a recent finance graduate with a robust understanding of financial principles and a passion for customer service, I am seeking an entry-level position in banking. My goal is to leverage my analytical skills and attention to detail to contribute effectively to financial management and deliver exceptional client service. I am eager to apply my knowledge to assist in managing financial transactions, analyzing data, and ensuring compliance with banking regulations.

## LANGUAGES

### Arabic

Advanced



### English

Advanced



### French

Advanced



## SKILLS

### Accounting Software

Analyzing Data

Data Entry

Excel

Power point