

Chasmitha Raghavendra

CUSTOMER RELATIONSHIP MANAGER

Abu Shagara, Sharjah | +971562493662 | chasmitha1522@gmail.com

Objective

Talented customer Relationship Manger with 2+ years managing customer relationship. Expert in troubleshooting and problem solving. Committed high quality customer service.

Experience

Yamaha Shree Motors| customer relationship manager **2019-2022**

- Prepared detailed report to track customer service metrics and identify areas of improvement.
- Handling 5s standards and maintaining time sheets
- Improved product recommendations and increased sales

Education

Karnataka state open university | Masters of Arts **2021-23**

Major: Political Science

Mangalore university | Bachelor of Arts **2016-19**

Major: Economics

SDMTI | Diploma in Electronics and Communication
2010-14

Skills & abilities

- Management
- Problem solving
- Communication
- Leadership

Courses

- Post-Graduation Diploma course in Computer Application, Ajeya Computer Belthangady.2013-14
- Computer Fundamental, Karnataka State Open university, Mysuru.2023
- Basic Computer and Advance Excel, Vidyamaatha Academy, Puttur.2024