



SUBHASH P

CASH SUPERVISOR

CONTACT



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Jebel Ali, Dubai, UAE

PROFILE

I am an experienced Cash Supervisor with a proven track record in managing cashier teams, ensuring accurate transactions, and delivering exceptional customer service. With over 7 years in the retail industry, including roles at Central Hypermarket and Grand Hypermarket, I excel in training staff, optimizing checkout processes, and handling cash operations with precision. I am dedicated to enhancing operational efficiency and contributing to a high-quality shopping experience.

LANGUAGES

English - Basic
Hindi - Professional
Malayalam - Native

WORK EXPERIENCE

Cash Supervisor

Central Hypermarket, Dubai | 02/2022 - Present

- Supervised a team of cashiers, ensuring efficient and accurate processing of transactions.
- Trained new cashiers on register operations, customer service, and store policies.
- Managed cash drawers, balanced registers at the end of shifts, and resolved discrepancies.
- Provided excellent customer service, handling inquiries and addressing issues promptly.
- Scheduling shifts and managing cashier workloads to optimize performance.
- Utilized point-of-sale (POS) systems to track sales data and generate reports for management.
- Allocation of petty cash and petty payments.
- Handling daily payments to vendors.
- Assist the account department with payables and bank deposits.

Cash Officer

Grand Hypermarket, Dubai | 03/2020 - 01/2022

- Oversaw daily cash handling operations, ensuring accuracy and security of cash transactions.
- Implemented and enforced cash handling procedures to minimize loss and fraud.
- Conducted regular audits of cash registers and safe deposits to ensure compliance with policies.
- Assisted with budgeting and forecasting by analyzing cash flow and transaction data.
- Collaborated with the finance team to streamline cash management processes and improve efficiency.
- Trained and mentored new staff on cash handling protocols and best practices.

Cash Supervisor

LIVA SUPERMARKET, SOHAR, OMAN | 06/2018 - 12/2018

- Assisting customers with purchasing items
- Preparing reports for every cash register
- Assisting other cashiers when necessary
- Being the point of contact for customer service employees
- Interacting with customers and determining their needs
- Performing price checks
- Overseeing employee breaks, especially during busy periods
- Resolving customer challenges and issues

Cashier

Veemart Hypermarket, Malappuram, Kerala, India
11/2017 - 05/2018

- Processed customer transactions accurately and efficiently using the point-of-sale (POS) system.
- Handled cash, credit, and debit payments, ensuring accurate change and receipts.
- Assisted customers with inquiries, returns, and exchanges, providing exceptional service.
- Balanced cash drawer at the beginning and end of each shift, identifying and correcting discrepancies.
- Followed store policies and procedures for handling cash and sensitive information.
- Ensured compliance with health and safety regulations in the cashier area.

Cashier

Kmt Silks , Malappuram, Kerala, India | 06/2015-08/2017

- Efficiently processed high volumes of transactions during peak hours, maintaining accuracy and speed.
- Engaged with customers to build rapport and enhance their shopping experience.
- Assisted in the implementation of promotional campaigns and discounts at the checkout.
- Identified and reported any discrepancies or issues with the POS system to management.
- Handled special requests, such as gift wrapping and loyalty card enrollments, to improve customer satisfaction.
- Monitored checkout lines and called for additional support during busy periods to reduce wait times.
- Provided feedback to management on customer trends and potential improvements in service.
- Maintained up-to-date knowledge of store products and promotions to assist customers effectively.
- Processed customer refunds and exchanges following store policies and procedures.

EDUCATION

BCOM CO-OPERATION

2021 - Pursuing
RABINDRANATH TAGORE
OPEN UNIVERSITY, India

BANKING AND ACCOUNTING

2017 - 2017
NCVT (NATIONAL COUNCIL FOR
VOCATIONAL TRAINING), India

PLUS - TWO

2011 - 2013
Kerala State Education Board

SSLC

2010 - 2011
Kerala State Education Board