

Abubaker Hamid Ahmed Abdul Rahman Abdul Rahman |

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Profile

To work with an organization that offers opportunities for personal growth and enhances my professional skills in the service industry.

Experience

Customer Service

Valcom Properties, Dubai | September 2023 - May 2024

- Responded to customer inquiries through in-person, phone, email, chat, and social media interactions
- I have consistently prioritized Customer Satisfaction by Solving and listening to their problems
- Adapt to a various communication Styles

Sales Executive

Mac Gadget For Watches online , UAE | May 2024 – August 2024

- Persuading with The Customers regard Products
- Excellent Customer Service Handling
- Solving Customers problems
- Operated A New Ideas to Grow the Business

Education

Master of Business Administration

CMS College of Science and Commerce, Coimbatore, India | 2019 August - May 2022

- Holding complete certificate.

Bachelor of Business Administration

CMS College of Science and Commerce, Coimbatore, India | July 2016- May 2019

- Holding complete certificate.

Skills

- Reception operations.
- Handling restaurant equipment and store management.
- Allocating duties to downline staff.
- Assisting managers in preparing necessary reports.
- Effective communication with guests.

Languages

- Arabic (Native)
- English (Fluent)

Courses

Dubai Police Summer Course

Dubai Police | May 2015 - June 2015