



UMAISH KS

Forex Cashier

CONTACT ME

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Dubai, United Arab Emirates

EDUCATION

12th Higher secondary education
Kurumathur Government Vocational
Higher Secondary School
2016-2017

10th High school education
Seethi Sahib Higher Secondary School
2014-2015

IATA foundation in travel and
tourism with galileo & amaeus
2017

SKILLS

- Multilingual Communication
- Problem-Solving
- Cash Handling and Security Attention to Detail
- Currency Exchange and Conversion
- Accuracy in Financial and Regulatory Compliance
- Customer relationship management

Analytical, detail-oriented Professional with expertise that reflects year-on-year success and extensive experience of over three years in providing exceptional customer service, administering customer transactions, promoting the banking products & services, cash management, foreign currency exchanges, remittance, WPS transaction, salaries deposit & delivery, and Corporate Registration & TT.

WORK EXPERIENCE

Forex Cashier

2021 - Till date

LULU INTERNATIONAL EXCHANGE | United Arab Emirates

- Ensuring transactions are completed in an efficient manner with a high level of accuracy.
- Identifying & dealing with high-profile customers and delivering superior customer service within quality parameters.
- Handling foreign currencies of over 30 countries.
- Interacting with the customer complaints and presenting the best-suitable solutions.
- Maintaining the highest standards of accuracy and promptness while initiating the bill payments such as credit card payments, ETISALAT Payment, and VAT Payment.
- Efficient and timely manner.
- Supervising & administering the cash stock and funding cash or currencies Over seeing branch including operations and customer service; support branch in all matters related to operations, etc. Directing smooth running of branch activities within compliance and as per organizational policies

Air Ticketing Staff

2018 - 2019

AL BIDAYA TOURISM | Kerala

- Issue tickets, process reservations, and handle booking modifications while adhering to airline policies and procedures.
- Effectively communicate flight information, delays and other relevant updates to passengers.
- Collect payments for excess baggage fees, ticket upgrades and other charges, providing accurate receipts.
- Perform routine administrative duties such as data entry, filing, and record-keeping related to passenger transactions.

LANGUAGES KNOWN

- English
- Malayalam
- Hindi
- Arabic