# HAZEM NASSER



#### Personal

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Date of birth
15-10-1997

Mationality
Egyption

Driving license
UAE Driving licence

### Languages

English Arabic



Business Administration graduate with a solid background in accounting and customer care. Skilled in communication and negotiation in both Arabic and English, with a proven ability to connect with people and provide exceptional support. Passionate about sales, with a talent for building strong relationships and driving results. Enjoys interacting with and helping others, creating positive experiences that foster loyalty and trust.

# Work experience

## Warehouse in charge

Nov 2022 - Dec 2024

#### Al Mutaz ceramics and building materials LLC, Sharjah, UAE

I used excl and an accounting software to do the following.

•Inventory Management:

Keeping track of stock levels.

Ensuring the accuracy of inventory records.

Conducting regular stock audits.

#### Logistics Coordination:

Coordinating the receipt and dispatch of goods.

Scheduling deliveries and pickups.

Ensuring timely shipments to meet customer demands.

#### ■Team Supervision:

Managing warehouse staff (e.g., pickers, packers, and loaders). Assigning tasks and ensuring work is completed efficiently.

#### Space Optimization:

Organizing the layout of the warehouse for maximum efficiency. Ensuring goods are stored safely and logically.

## Documentation and Reporting:

Maintaining records of incoming and outgoing goods.

Preparing reports on stock levels, damaged goods, and delivery statuses.

#### Problem Solving:

Addressing issues such as delayed shipments, inventory discrepancies, or equipment breakdowns

## Accountant/front desk

2020 - 2022

### Ayady Medical center, Egypt

●Financial Transactions:

Recording and tracking expenses, sales, and income.

Processing invoices, payments, and payroll.

## Budget Management:

Preparing budgets and monitoring expenditures.

Advising on cost-saving measures

#### ●Customer Service:

Greeting and assisting visitors.

Answering phone calls, emails, and inquiries.

#### Appointment Management:

Scheduling meetings and managing calendars.

Coordinating with other departments for appointments.

## Administrative Support:

Handling mail, filing, and organizing office supplies.

Managing records and data entry tasks.

●Point of Contact:

Communicating messages between clients and internal staff.

# **Education and Qualifications**

# **Bachelor of commerce English section**

Kafr al shekh University, Kafr el shekh

I have studied accounting and business administration. In the English section.

2017 - 2020

# **Skills**

Excl
Word
Emailing
Communication skills
Problem solving
Multi tasking