



PRAMILA SAPKOTA

Cashier
Sales Representative

About Me

Dynamic sales associate and cashier with a proven track record in boosting sales, delivering exceptional customer service, and efficiently managing transactions to enhance the overall shopping experience.

WORK EXPERIENCE

April 2022 – July 2024

Kamal Nayan Multipurpose Cooperative
Operation Manager

Ensure that all guests receive exceptional service.
Responsible for training new waiters and waitresses.
Lead waitress during shifts. Make sure the customers has enjoyed their time and comes back again.
Constant contact with customer and ensure they start their experience in positive way.
Handling and balancing a cash box.

Nov 2019 – Oct 2021

Perfect Saving And Credit Cooperative
Operation Manager

Ensure that all guests receive exceptional service.
Responsible for training new waiters and waitresses.
Make sure the customers has enjoyed their time and comes back again.
Constant contact with customer and ensure they start their experience in positive way.
Handling and balancing a cash box.

Sep 2016 – Sep 2018

Sharjah Golf And Shooting Club
Golf Reservation Agent and Cashier

Greeting and interacting with guests, providing information and also assisting them as and when required..
Assists the Golf Manager with day to day golf operations and tournaments.
Handling phone calls and emails.
Handling payment through cash, cards and balancing a cash box.
Able to correct problems with guest or co-workers in a diplomatic and timely manner.
Able to work flexible hours.
Proper handling of opening and closing shift.
Managing the files and documents and preparing day end report

Jan 2015 – Mar 2016

French Bakery

Cashier

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📍 Burjuman, Dubai, U.A.E

EDUCATION

Bachelor of Business Studies

British Gurkha College

Higher Secondary Level

Pentagon International School

PERSONAL DETAILS

Name:- Pramila Sapkota

Gender:- Female

Religion:- Hindu

Nationality:- Nepali

Date of Birth:- 1989-12-30 A.D

Father's Name:- Padam Bahadur Sapkota

Marital Status:- Married

Husband's Name :- Sanjaya Thapaliya

Passport Number:- 06934077

Nepal Visa Status :- Husband Visa

Visa Expiry:- 2026-06-10

SKILLS

Nepal SBI Bank LTD

Intern

LANGUAGE

English

Nepali

Hindi

"I hereby declare that all the details given are true to best of my knowledge and beliefs."