

Ahmed Morsy Abdel Hamid Aly

Accountant - Teller

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Professional Summary

Experienced financial and banking professional with over 14 years of expertise in treasury management, cash flow forecasting, financial reporting, transaction processing, recruitment, onboarding, payroll management, and customer service. Specialized in ensuring compliance with banking regulations, implementing anti-money laundering procedures, and conducting market analysis to optimize operations. Proficient in managing employee benefits, enhancing branch operations, and delivering exceptional client service. Proven ability to collaborate in dynamic, multicultural environments to achieve strategic business objectives

Core Competencies

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| • Treasury and Cash Management | • Banking Software and Technology Integration |
| • Financial Transactions Processing | • Client Relationship Management |
| • Payroll and Employee Benefits Management | • Problem-Solving and Decision-Making |
| • Anti-Money Laundering (AML) Compliance | • Strategic Planning and Operations Optimization |

Professional Experience

Treasury Accountant | ACML Egypt Alex Center for Multimedia & Libraries | May 2024 – December 2024 | Egypt, Alexandria

- Monitored and managed the company's cash flow to meet operational needs effectively
- Maintained detailed financial records and prepared accurate documentation to ensure transparency and audit compliance
- Conducted daily and monthly reconciliations of cash accounts to verify balances
- Coordinated with banking institutions to manage deposits and optimize fund allocation

Money Exchange Agent | Petlang Jaya Malaysia Money Exchange | March 2023 – January 2024

- Executed high-value foreign currency transactions with precision and speed
- Conducted market research to establish competitive exchange rates, enhancing customer satisfaction
- Advised clients on currency trends, global markets, and risk mitigation strategies
- Ensured strict compliance with financial regulations, anti-money laundering policies, and operational standards

HR Officer | Faisal Islamic Bank | March 2021 – October 2022 | Egypt, Aswan

- Developed recruitment plans aligned with organizational objectives to attract high-caliber talent
- Managed employee compensation, benefits administration, and performance evaluation systems
- Designed onboarding programs to integrate new hires and promote workforce engagement
- Ensured HR policies complied with labor laws and organizational guidelines
- Collaborated with leadership to align human resources strategies with long-term business goals

Teller | Faisal Islamic Bank | October 2009 – February 2021 | Egypt, Alexandria

- Processed a variety of financial transactions, including cash deposits, withdrawals, checks, and foreign currency exchanges
- Conducted end-of-day reconciliations and prepared detailed branch reports for compliance
- Promoted financial products, such as savings accounts, loans, credit cards, and certificates of deposit
- Provided exceptional customer service, resolving client inquiries efficiently
- Ensured compliance with anti-money laundering and counter-fraud policies

Education

Alexandria University | Bachelor of Commerce, English Department | Grade: Good | Graduation: May 20-2007

Training Courses

- Customer Service Excellence Training
- Anti-Money Laundering (AML) and Combating Financial Crimes

Skills

Soft Skills

- Effective Communication
- Leadership and Team Building
- Problem-Solving and Critical Thinking

Technical Skills

- Financial Transactions and Treasury Management
- Budgeting and Cash Flow Forecasting
- Payroll Processing and Benefits Administration
- Banking Software Proficiency (e.g., T24, Flexcube)

Languages

- Arabic (Native)
- English (Very Good)

Personal Information

- **Marital Status:** Married
- **Date of Birth:** February 24, 1986
- **Visa Status:** Visit Visa
- **Nationality:** Egyptian