

BESHOY NAGY GENDY SAID

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Highly motivated and detail-oriented professional with extensive experience in cash handling, financial transactions, and customer service. Seeking a position as a Currency Exchange Teller to leverage strong numerical accuracy, problem-solving skills, and multilingual abilities to provide exceptional service in a fast-paced environment.

Experience

Cashier

El Baraka Exchange, Port Said, Egypt (2020–2022)

Cashier

IBAG Western Union, Port Said, Egypt (2022–2024)

- Processed currency exchange transactions with precision, ensuring compliance with daily exchange rates and company policies.
- Delivered excellent customer service by assisting clients with inquiries about exchange rates, transaction procedures, and available financial services.
- Verified and authenticated foreign currencies to detect counterfeit notes and maintain transaction integrity.
- Maintained accurate records of all transactions, reconciled cash drawers daily, and prepared financial reports for management.

Skills

Core competencies

- Customer Service and Communication
- Cash Handling and Reconciliation
- Currency Exchange Knowledge
- Problem Solving
- Financial Transactions and Recordkeeping
- Teamwork and Collaboration

Language Skills

- Native Arabic speaker.
- Fluent in English.

Education

Bachelor of Commerce in Accounting

Port Said University, Faculty of Commerce (2018–2022)