



# AHISH KATUWAL

13<sup>th</sup> December , 1 992

## PERSONAL PROFILE

Highly reliable and focused professional banker with an exceptional client service record and extraordinary depth knowledge of cash, customer service department, inventory management & various operation skills.

## CONTACT INFO



(971) 1582530087



ahish.ktl77@gmail.com



Abu Dhabi

## SKILLS

- ❖ Communication
- ❖ Ability to work under pressure
- ❖ Decision making
- ❖ Time management
- ❖ Self-motivation
- ❖ Conflict resolution
- ❖ Leadership skills
- ❖ Building strong relationship
- ❖ Team leading
- ❖ Business intelligence
- ❖ Critical thinking
- ❖ Proficient Microsoft and financial applications.

## EXPERIENCE

**Position: Senior Risk Officer/ Officer II**

**Office: Corporate Development Bank, Birgunj, Parsa (Dec 2023 – Nov 2024)**

- Played a key role in business continuity planning, developing strategies to maintain critical functions during disruptive events.
- Prepared detailed risk analysis reports for senior management, providing insights and recommendations for informed decision-making.
- Consulted with clients using preferred channels, maintaining customer satisfaction.
- Managed the identification, evaluation, and prioritization of corporate risks.

**Position: Branch Manager/ Officer**

**Office: Kamana Sewa Bikash Bank, Urlabari, Morang (Jan 2023 – Dec 2023)**

- Reviewed and approved loan and credit applications based on established criteria and risk assessment.
- Organised and led team meetings to review performance data, set goals, and motivate staff towards achieving excellence.
- Managed inventory levels to prevent stockouts while minimising excess stock and associated costs.
- Evaluated and processed customer loan and insurance applications.
- Implemented risk management policies and procedures, minimising potential financial losses and operational risks.

**Position: Branch Manager/ Junior Officer**

**Office: Citizens Bank International Ltd, Pathlaiya, Bara (July, 2019 - Jan, 2023)**

- Ensuring that all banking procedures are followed to ensure security and regulatory compliance
- Reviewing account activity to identify potential fraud or money laundering activities
- Interacting with customers to provide information about banking products and services and resolving customer issues
- Determining loan eligibility by reviewing borrower applications for mortgages, business loans, auto loans, student loans, equipment financing, insurance policies, and other types of loans.

REFERENCE

Suresh Sah  
Senior Officer  
Prabhu Bank Ltd  
9854036789

Sanjay Dhar Joshi  
Senior Officer  
Global IME Bank Ltd  
9851102995

Shivnath Prasad Sah  
Deputy Manager  
Prabhu Bank Ltd  
9855022866

Position: Teller and Customer service/ Junior Assistant Office:  
Century Bank Ltd, Malangwa, Sarlahi (Aug 2014 - Jul 2019)

- Direct all operational aspects including distribution operations, customer service, human resources, administration and sales.
- Assess local market conditions and identify current and prospective sales opportunities.
- Locate areas of improvement and propose corrective actions that meet challenges and leverage growth opportunities.
- Address customer and employee satisfaction issues promptly.
- Increased revenue by securing new accounts while providing value-added services to existing clients.
- Evaluated financial impacts of new business ventures by analysing risks, costs and opportunities.
- Conducted regular training needs analyses for continuous process improvement.
- Maintained clean, tidy and organised checkout areas.
- Worked closely with front-of-house staff to facilitate positive customer experiences.
- Handled high-volume credit and cash transactions using Point Of Sale (POS) systems efficiently.
- Maintained high productivity by efficiently processing

ACADEMICS

Level	Degree	Year
Post Graduate	M.B.S. (Tribhuvan University)	2022
Graduate	B.B.A (Purbanchal University)	2015
Intermediate	Diploma in Higher Studies	2010

LANGUAGE PROFICIENCY

Language	Speaking	Reading	Writing
English	Good	Excellent	Good
Nepali	Excellent	Excellent	Good
Hindi	Good	Good	Good
Maithili	Good	Good	Good