



ROSHAN ACHARYA

CONTACT

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🏠 Dubai, UAE

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SKILLS

- Operational Compliance - Client Onboarding, Customer Due Diligence, Document Verification and Validation.
- Customer Management: Cross-border remittance transactions, record-keeping, Cash handling, Foreign currency exchange and resolving customer complaints.
- Compliance & AML: Anti-Money Laundering (AML) and Combating the Financing of Terrorism (CFT), risk assessment, compliance monitoring, transaction reviews.

LANGUAGES

- English - Fluent
- Arabic - Beginner
- Nepali - Fluent
- Hindi - Fluent

SUMMARY

CAMS-certified Customer Service Officer seeking a compliance-focused role, with expertise in Customer Onboarding, Customer Due Diligence, Transaction Monitoring, Complying Regulatory Standard. Dedicated to ensuring regulatory compliance, maintaining operational excellence, and driving customer-centric solutions within a dynamic organization.

OBJECTIVE

Seeking a Compliance Officer/Analyst position to leverage my expertise in customer onboarding, KYC, and cross-border remittance transactions, supported by my CAMS certification. I am committed to contributing to a dynamic organization by ensuring strict adherence to AML regulations, proactively mitigating financial risks, and promoting a robust culture of compliance and integrity.

PROFESSIONAL EXPERIENCE

SERVICE OFFICER

Alfardan Exchange . Dubai | December 2021 - present

- Conducted comprehensive KYC processes, document verification and validation for new and existing customers ensuring compliance with regulatory standards. Successfully onboarded 3000 plus new clients and updated the relevant details.
- Conducted 1000 plus cross border remittance transaction every month ensuring cross border payment compliance. Proactively resolved customer complaints, enhancing client satisfaction and service standards.
- Increased business within specific corridors by 300% through targeted marketing initiatives and exceptional customer service.
- Maintained accurate records of transactions, customer profiles, and compliance activities as well monitored, analyzed and reported suspicious activity to reporting officer ensuring data privacy.
- Supported the compliance department to fight against money laundering and terrorist financing investigations by preparing necessary documentation and response.

EDUCATION

BACHELOR'S DEGREE

Tribhuvan University . Nepal | 2016

- Sociology, Anthropology and Rural Development
- English Literature

COURSES AND CERTIFICATES

CAMS

Association of certified anti money laundering specialist. Dubai | December 2024

Completed the CAMS certification, enhancing expertise in Anti-Money Laundering (AML) practices, Counter Financing of Terrorism, Risk Assessment and Compliance Frameworks. Developed skills in identifying and mitigating financial crimes, conducting effective investigations, reporting and implementing robust AML programs to ensure regulatory adherence and protect organizational integrity.