



# Haneef Ali

Customer Service Cashier



971563066355



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Najda Street, Abu Dhabi, United Arab Emirates

## Education

08/2016-05/2018

FS.C

Federal Government College (Pakistan)

Grade 609/1000

## Skills

Customer assistance



Payments Collection



Team Work



Editing



Problem Solving



Communication



Handling Pressure



## Languages

English

Native Proficiency

Arabic

Professional Proficiency

Urdu

Native Proficiency

Pushto

Native Proficiency

## References

Mirza Taha Zafar

Sales

Etisalat

Tahazafar22@gmail.com

+971 54 733 7229

## Hobbies

Swimming

Fitness

Traveling

Camping

Music

Gaming

Sports

Photography

Blogging

## Objective

I am Highly proficient in relationship management and customer service cum cashier . Successfully operating cash registers and performing necessary calculations . A friendly customer service cum cashier experience in diverse Retail environments . I am looking forward to enhancing my skills and knowledge.

Experienced Customer Service Professional with 4+ years providing exceptional service to customers. Skilled in conflict resolution, problem-solving, and customer satisfaction.

## Experience

### Store Supervisor

Brands Outlets ( Alwahda Mall Abu Dhabi )

11/2023-12/2024

Store Supervisor responsible for analyzing sales data, developing action plans, recruiting/training staff, ensuring compliance, accepting payments, and providing customer support.

### Customer Service Cashier

Ahmed Zeinal Khoori LLC ( Abu Dhabi )

05/2019-12/2022

As a Customer Service Cashier, my role involves handling cash and credit card transactions using a POS system, maintaining accurate records, processing orders, promoting store promotions, and providing excellent customer service.

### Salesman

Medsa Shoes Collection ( Pakistan )

03/2016-08/2018

As a Salesman, I present sales proposals to potential customers, provide product knowledge, resolve complaints, build client relationships, and give information about items.

## Certificates

### English Computer

Oxfords English Institute Nowshera Pakistan

02/2018-12/2018

I done my English course from Oxford institute Nowshera Pakistan in 2018 - There I completely done my level 5 class the duration of 8 months -

## Projects

### Editor

06/2023-Present

Editing videos and blogging for YouTube - TikTok - Facebook etc

