

EDUCATION

Bachelor's Degree in Business Administration Major in Marketing Management, Our Lady of Fatima University 2018

TECHNICAL SKILLS

Microsoft Office

- Word, PowerPoint
- Excel, Outlook

SKILLS

Data Processing
Computer Literate
Microsoft Office
Decision Making ability
Bank reconciliation
Analytical thinking
Time management
Management Reporting
Collaboration and Conflict
management

CERTIFICATIONS

AML Home study program Philippine National Bank 2022 | 2024

TRAININGS

AML Home Study Program, 2024 New Accounts Bank Training 2024 Counterfeit Detection Seminar 2018 Signature Verification Seminar 2018 Tellers Training Program 2018

ALEXIS ANTIPUESTO

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▶ PROFILE

A highly motivated and detail-oriented professional with 6 years of experience in banking industry and worked as teller/new accounts in bank. Engaged in KYC procedure and AML basic understanding, served as administrator after banking office hours. Knowledgeable in Microsoft applications. Expertise in financial reporting, reconciliation and helping mitigate inquiries from clients, with proven success by executing accurate decision making. Offering a strong understanding of regulatory frameworks and a proven track record in identifying and mitigating potential risks. Committed to upholding the highest ethical standards and ensuring compliance with all applicable laws and regulations and also a talented Sales Associate with a passion for exceeding customer expectations.

▶ WORK EXPERIENCE

Philippine National Bank

Sales and Service Associate Teller | Nov 2018 - Dec 2024

- Collaborated with marketing and product teams to develop effective strategies and campaigns to drive customer engagement and sales.
- Developed strong customer relations by providing timely and accurate information and solutions to customer inquiries.
- Responsible for cash handling, balancing branch totals, reconciliation, and submission of various reports including other related back-office functions.

Sales and Service Associate New Accounts Clerk | Nov 2018 - Dec 2024

- Interview persons desiring to open accounts in financial institutions. Explain
 account services available to prospective customers and assist them in
 preparing applications.
- Conducted KYC procedure and AML, background checking profiles of the customer prior to their opening of accounts.
- Assisting and pursuing clients to identify what they need to maintain and secure their assets by showcasing the security and satisfaction of what product or service they need.

Back Office / Data Encoder | Nov 2018 - Dec 2024

- Processed account opening data's and ensured accuracy details to be encoded in the bank system and coordinating to the back office for assurance of all correct data entry
- Checked and verified all data of each clients to comply all thematic reviews for the bank
- Able to perform 55 words per minute as required to input necessary data in a fast way.